

VOLUNTEER RESOURCES GROUP DATA SHEET 2006 – 2007

THE CITY OF PLANO'S VOLUNTEER RESOURCES GROUP IS COMMITTED TO ENCOURAGING CITIZEN PARTICIPATION, DEVELOPING MONEY-SAVING PROGRAMS AND RESPONDING TO THE NEEDS OF THE COMMUNITY, WHILE ENHANCING MUNICIPAL SERVICES.

VOLUNTEER RESOURCES GROUP (VRG)

VISION:

The VRG is dedicated to enhancing the quality of life in Plano through volunteerism.

MISSION:

To serve the volunteer community by providing leadership, increased awareness, and understand of trends and needs.

GOALS:

- ◆ Identify priority issues,
- ◆ Impact City services in a positive way,
- ◆ Encourage partnerships and support efforts,
- ◆ Coordinate the efforts of new program initiatives,
- ◆ Achieve a successful program-wide outcome and
- ◆ Encourage community-wide stewardship through volunteerism.

"In every community, there is work to be done. In every nation, there are wounds to heal. In every heart, there is the power to do it." Marianne Williamson



Cadbury Schweppes team helping at the community gardens.



Building Inspections volunteer scanning plats.

During this fiscal year, **Parks and Recreation** benefited from 30,413 hours of volunteer assistance in a multitude of programs. **The Library system** was able to provide more services to the literary community thanks to 15,958 donated hours of time by over 500 volunteers. **Sustainability and Environmental Services** made an even larger impact on our local environment thanks to the efforts of over 3,550 volunteers who donated 10,864 hours in City-wide clean-ups and educational programming.

Animals at **Plano's Animal Shelter** were made to feel right at home through the efforts of 53 volunteers this past year. **Police and Fire services** were enhanced by over 13,600 hours of volunteer services offered through various citizen programs and department initiatives. These are but a few of the municipal departments that utilized volunteers to help make Plano a better place to live, work and play.

The Corporation for National Service shows the teen impact of volunteering is robust with 55% of youth participating in volunteer activities each year. This past year more than 2,600 teens, college students and younger students joined forces with the City to take on special projects and programs such as internships, tutoring, gardening, summer reading, camp activities, jurors and attorney positions at Teen Court, and as Police Explorers. Teens also helped with filing, typing, scanning, data entry, and organizing inventory.

Global trends show corporate volunteering is on the rise helping local nonprofits, municipalities, schools and hospitals. Both the community and the company benefit when individuals make commitments to help solve local problems and issues.

THE VRG HAS THREE MAIN FUNCTIONS: VOLUNTEERS IN PLANO (VIP)



- ◆ Recruit and orient a pool of qualified volunteers.
- ◆ Encourage citizen participation.
- ◆ Provide meaningful and challenging opportunities.
- ◆ Share knowledge and expertise with staff.
- ◆ Enhance City services by using volunteers to complement staff.
- ◆ Foster cooperation between the public sectors for the benefit of the community.



Fiscal Year Statistics 2006 - 2007

Total number of volunteers 7,608

Hours donated 84,551

Total value \$1,462,932

Since the inception of VIP in 1983, volunteers have contributed **1,143,231** hours to municipal initiatives with a value of **\$13,570,437**

WORKPLACE C.A.R.E.S.



C.A.R.E.S. (City Advocates Recruiting Employees into Service) is an employee-driven volunteer committee whose program goals align with City business goals to identify community

needs. The program continued to sponsor opportunities for employees to become advocates in the community. This year's programs included: School Mentoring, Adopt an Angel, Job Shadowing, Success Closet, Canned Food Drive, Salvation Army Bell Ringers and School Supply Drive.



EMERGENCY PREPAREDNESS



The Emergency Volunteer Receptions Center (EVRC) will operate a Call Center or a Reception Center in times of disaster. It will coordinate volunteer needs with City departments, Collin County Homeland Security and Volunteer Organizations Active in Disaster (VOAD).

BUSINESS CENTER VOLUNTEER ACTIVITIES

PUBLIC SERVICES & OPERATIONS

DEPARTMENT	# OF VOLS	# OF HOURS	VALUE
Customer Utility Billing	1	307	\$4,998
Environmental Services	3,550	10,864	\$178,175
Human Resources	2	50	\$909
Libraries	505	15,958	\$275,754
Parks & Recreation	1,623	30,413	\$524,562
Total	5,682	57,592	\$984,398

PUBLIC SAFETY & TECHNOLOGY

Animal Shelter	53	3,337	\$55,986
Fire	43	3,526	\$64,372
Health	3	157	\$2,736
Plano TV Network	2	77	\$1,408
Police	190	10,078	\$183,336
Total	291	17,175	\$307,838

DEVELOPMENT

Building Inspections	15	831	\$14,371
Engineering & Planning	22	1,519	\$27,145
Property Standards	452	1,958	\$35,726
Various	7	442	\$6,638
Total	496	4,750	\$83,880

ADMINISTRATIVE

City Manager's Office	3	642	\$11,751
Municipal Court	1137	4,392	\$75,065
Total	1,140	5,034	\$86,816

TOTAL 7,608 84,551 \$1,462,932



Interurban Railway docent teaches children about Plano's history.

The best way to find yourself, is to lose yourself in the service of others."
Mahatma Gandhi



Summer teens help teach children about safety.

City of Plano
Parks & Recreation Department

Volunteer Resources Group

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Volunteer opportunities
can be found on our
Web site along with other
program information.

College Internships:
Volunteer opportunities can be
designed for credit or noncredit,
and can be designed with
your goals in mind.

Community Service:
Opportunities for 14–18
year olds are available
throughout the year.
Visit our web site
or call for available positions.
www.plano.gov/vip/

BOOMERS VOLUNTEERING AT HIGHER RATES



“As Baby Boomers begin to retire, many of them are turning to volunteer work in nonprofit organizations. Some Boomers are experiencing a disconnect between the kind of support they would like to provide and the kind of volunteer experiences that nonprofits are making available and need” states The Alliance for Nonprofit Management.

About Baby Boomers

- ◆ Baby Boomers volunteered at lower rates compared to past generations. However, recently their rates have begun to surpass the others and continue to increase.
- ◆ Approximately 77 million babies were born in the United States during the “boom” years of 1946 -1964.
- ◆ In January 2006, the first Boomers turned 60. In 2011, the oldest Baby Boomers will turn 65, and on average can expect to live to 83.
Facts by the Corporation for National Community Service

Baby Boomers and Volunteering

As more Baby Boomers sign up to volunteer with our program, we realize they are not as interested in the traditional positions of scanning, filing, data entry, shelving or office assistance, but rather doing projects that match their skills and interests. Boomers seem to be attracted to short-term or flexible projects because this allows them to work independently, fitting their work into their busy schedules. There is a beginning and an end, and the volunteers can see how their completed work is used. In the past years, Baby Boomers interested in our program have included educators, trainers, librarians, human resource specialists, technology experts, analysts and more — all looking to put their skills to good use.



Giving Baby Boomer volunteers valuable projects is a great way to utilize their skills, while getting important tasks completed.



OUR GOAL FOR THE NEXT FEW YEARS IS TO DEVELOP OPPORTUNITIES THAT WILL INTEREST AND EXCITE THE FUTURE BABY BOOMER KNOCKING AT OUR DOOR.