

WEBSITE CITY OF PLANO OCCUPATIONAL RESOURCE CENTER

- **HISTORY:**

- Opened doors for services November 1, 2007
- City conducted a feasibility study in 2005 that showed City could reduce health care cost by operating an on-site clinic.
- RFP for service to run a clinic for City also conducted in 2005. Five proposals received ranging in cost from \$1.7 million to \$4.7 million
- City approved opening a clinic for workers compensation only and was opened by Merit Risk Services with adjusters and a physician assistant on-site
- Clinic is located across from City Hall

- **SERVICES:**

- Occupational Health Care for Employees injured on-the- job
- Related health care services such as inoculations, occupational wellness activities, physical therapy, ergonomic assessments are provided by contracted medical specialists

- **HOURS OF OPERATION:**

8:00 A.M. TO 5: P.M.
Monday – Friday
Closed on City observed Holidays

- **STRATEGIC PARTNERS:**

- Alternative Service Concepts
- Associated Orthopedic
- Clair Physical Therapy
- Cooper Clinic
- Merit Risk Services

- **UTILIZATION:**

- Recordkeeping of all medical activities at ORC has been done since November 2007
- Increased use of ORC during last 90 days as evidenced my attached report
- Customer satisfaction surveys completed in June 2008

- **SAVINGS TO DATE:**

- Since January the PA has been documenting treatment and services (see ORC monthly report)
- Workers Compensation claims administration and medical costs are down over 40% in first nine months of operation.
- Down time (loss productivity) is reduced as employees are seen immediately and back to work in less than 30 minutes
- Departments are going to save over \$100,000 in year one by have ORC provide inoculations previously paid to third parties
- The test occupational clinic has saved more than the cost to operate the clinic and has proven to be a huge success financially for the City

- **PROJECTED SAVINGS:**

- Approximately \$500,000 annually in medical care costs
- Over \$1,000,000 indirect costs savings such as; lost productivity; absenteeism
- Additional savings may be realized thru further utilization of this facility for other employee health services such as group health, wellness, disease management, nutrition programs and health coaching by a staff physician