



PUBLIC SAFETY COMMUNICATIONS (PSC) Disqualifier List

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City Web Site
www.planotx.org/psc

Temporary Disqualifiers

The following situations shall result in the temporary disqualification of an applicant for the position of 9-1-1 Calltaker / Dispatcher

- Inability to legally work in the US
- Unsuccessful Critical test results
- Unsuccessful Select Advantage assessment results
- Unfavorable Interview
- Practicing deception during any portion of the selection process
- Exercised poor decision making skills in the past 5 years
- Unfavorable psychological evaluation
- Unfavorable hearing or medical test results
- Unstable or unfavorable work history
- Deceptive polygraph results with admissions by applicant
- Any use of Marijuana in the past three (3) years or more than ten (10) uses in the past ten (10) years
- Any use of other controlled substances in Penalty Groups 1, 1A, 2, 3 or 4 in the past ten (10) years
- Conviction of a Class B Misdemeanor in the past ten (10) years
- Unfavorable driving history or not being in possession of a valid TX Drivers License
- Under any current criminal indictment
- Conviction of non-traffic related Class C Misdemeanors will be reviewed on a case-by-case basis and may result in a temporary disqualification
- Conduct that constitutes the abuse of legally obtained prescription medication or illegal use of prescription medications of another person shall be reviewed on a case-by-case basis and may result in a temporary disqualification

Permanent Disqualifiers

The following situations shall result in the temporary disqualification of an applicant for the position of 9-1-1 Calltaker / Dispatcher

- Employment in an illegal occupation
- Conviction, deferred adjudication or admission of conduct that constitutes a Felony offense
- Conviction for any family violence offense
- Conviction or deferred adjudication for any conduct that constitutes a Class A Misdemeanor offense
- Applicants with convictions for crimes involving moral turpitude will be considered on a case-by-case basis and may result in a permanent disqualification

If you are rejected or disqualified from the hiring process, you will receive written notification as to the reason, whether it is a temporary or permanent disqualification and when/if you may reapply. If, in reviewing the attached disqualifier list you decide not to continue in the hiring process please contact my office to make me aware that you are withdrawing from the process.

Mark D. Theurer, Operations Coordinator
Public Safety Communications
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Plano, TX 75074
972-941-7928

