

city of plano



Public Safety Communications Department  
Ronald P. Timmons, Director

1520 Avenue K  
Suite 010

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75086-0358

972-941-7930  
972-941-7355 Fax

City Web Site  
[www.planotx.org/psc](http://www.planotx.org/psc)

**Dear Applicant,**

**Thank you for applying for a position as a Public Safety Communications 9-1-1 Calltaker and Police / Fire / EMS Dispatcher. I look forward to receiving and reviewing your application.**

**This letter and all of the information available on our department's website (<http://plano.gov/Departments/PublicSafetyCommunications/Pages/employment.aspx>) shall serve as your information as to how the hiring process shall proceed for our department and will also be an indicator of temporary and permanent disqualifiers for the position of Public Safety Communications 9-1-1 Calltaker and Police / Fire / EMS Dispatcher.**

**If at any point during the hiring process you are disqualified you shall be notified in writing as to the reason, whether it is a temporary or permanent disqualification, and when/if you may reapply.**

**Please sign and date the acknowledgement below to certify your receipt of the Public Safety Communications Hiring Process and Disqualifier List and bring this letter to your Critical dispatch testing appointment.**

**If you have any questions please do not hesitate to contact me.**

\_\_\_\_\_  
**Applicant Signature / Acknowledgement of Receipt**

\_\_\_\_\_  
**Date**

**Sincerely,**

**Mark D Theurer, Operations Coordinator  
City of Plano Public Safety Communications  
(972) 941-7928  
[markthe@plano.gov](mailto:markthe@plano.gov)**

