



Public Safety Communications Department
Ronald P. Timmons, Director

Dear Applicant,

Thank you for applying for a position as a Public Safety Communications (PSC) 9-1-1 Calltaker and Police / Fire / EMS Dispatcher. I look forward to receiving and reviewing your application.

This letter and all of the information available on our department's website

(<http://plano.gov/Departments/PublicSafetyCommunications/Pages/HiringProcess.aspx>)

shall serve as your information as to how the hiring process shall proceed for our department and will also be an indicator of the temporary and permanent disqualifiers for the position of 9-1-1 Calltaker and Police / Fire / EMS Dispatcher.

If you are rejected or disqualified from the selection process you will receive written notification (via email) of the disqualification, whether it is a temporary or permanent disqualification and when/if you may reapply.

Please sign and date the acknowledgement below to certify your receipt of the Public Safety Communications Hiring Process and Disqualifier List from our website, above, and bring it with you along with all of your other paperwork when you come in for your CitiCall dispatch testing appointment.

If you have any questions please do not hesitate to contact me.

Applicant Signature / Acknowledgement of Receipt

Date

Sincerely,

Mark D. Theurer, PSC Operations Coordinator
Public Safety Communications
1520 K Ave, #010
Plano, TX 75074
972-941-7928