

Police Records Department (972) 941-2019

Taxi/Limo Permit Frequently Asked Questions

1. A taxi/limo driver's permit is required for an individual to operate a taxi/limo and pick up passengers inside the City of Plano.
2. An individual carrying a taxi/limo driver permit that shows he can operate within the City of Dallas and/or DFW Airport does not need to register with the City of Plano.
3. Permits will be ready within 10 business days.
4. The application must be filled out completely and accurately to avoid any delays in processing.
5. **A \$10.00 non-refundable processing fee is charged for all applicants even if the permit is denied.** Please review the qualifications below before submitting a taxi permit application.
6. If the application is denied, the applicant will be notified in writing by mail. Please provide a good mailing address on the application.
7. The permit is good for 2 years.
8. Permits are non-transferable, meaning they are valid for only one specific driver.
9. The taxi/limo company you are applying with must be on file at the Plano Police Department before applying for a taxi/limo driver's permit.
10. You must carry your permit and display identification that is clearly visible.
11. **To qualify for a taxi/limo driver's permit, an applicant must:**
 - Be at least nineteen (19) years of age;
 - Be a legal resident of the United States;
 - **Hold a valid driver's license issued by the State of Texas;**
 - Be able to communicate in the English language;
 - **Not have any outstanding warrants, including traffic warrants.**
 - Not be afflicted with a physical or mental disease or disability that would prevent them from exercising reasonable control over a motor vehicle;
 - Not have been convicted of more than 4 moving traffic violations or be involved in more than 2 accidents in which it could be reasonably determined that they were at fault, within any twelve-month period during the last thirty-six (36) months;
 - **Has not been convicted of a DWI, DUI, Prostitution, or any Felony or other offense involving moral turpitude (conduct that is considered contrary to community standards of justice, honesty, or good morals) within the last 5 years.**