

CRIME WATCH BULLETIN PLANO POLICE DEPARTMENT

The following event was reported to the Plano Police Department.

OFFENSE NUMBER: Numerous
OFFENSE TYPE: EMAIL -PHISHING SCAM
DATE: Various

DESCRIPTION:

We have received several calls regarding a recurring scam. This type of scam is commonly referred to as Phishing (fishing). Phishers commonly target customers of banks and online payment services. They send messages indiscriminately in the form of e-mails, phone calls or texts, expecting that some of the messages will be received by customers of a given bank or service who will then divulge their confidential financial information.

The message – much like the ones delivered through spam e-mails, warns the recipient their account has been compromised or closed and tells them to call a toll-free number. Recipients who call the number are then told to enter their account number, card number and PIN, or password. This is an attempt to obtain personal information. Remember that you can receive this request through e-mails, phone calls, texts etc. The requests can appear official but be aware that **your financial institution will not solicit personal information from you in this manner.** If you receive this type of message please contact your bank directly to notify them.

If you have any information regarding suspicious persons or activity in your area, please call the Plano Police Department at (972) 424-5678.

Attention Area Coordinator: It is your responsibility to pass this information to your Block Captains.