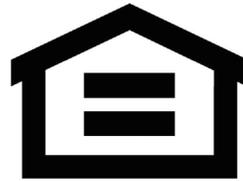


Does my group need to be experienced in construction or home repair?

All skill levels are welcome to participate. You can contact other participating groups for guidance or assistance.

If I have more questions about the program, who can I contact?

Contact the Volunteer Resources Group. You can find their contact information on this brochure.



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Volunteer Resources Group Contact

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Helping Partners Referral Service Program

Volunteer Group Information



What is *Helping Partners*?

Helping Partners is a referral service program. It brings together community volunteer groups with Plano residents, who live in a designated area, in need of home repairs. The program goal is to connect pre-approved residents with volunteer groups with the skills, abilities and resources to best fit their needs.

What are the benefits of the program?

- Home repairs are performed in compliance with City codes
- Homes and neighborhoods are improved and preserved
- Plano residents who are in need of home repairs are assisted
- The use of volunteer service in our community is maximized

How can my group participate?

Contact the Volunteer Resources Group to register. You can find their contact information on the back of this brochure.

“Our staff felt that this would be a great outreach activity to work in the community and demonstrate the dedication of our members to our local community... most importantly it showed God’s love working to positively change the lives of our neighbors.” Alan Johnson, United Methodist Church

What are the next steps?

After you register, you will need to:

- Choose a crew leader and team to represent your organization
- Choose a home repair project
- Complete a Hold Harmless Agreement Form
- Attend an orientation meeting
- Complete an Evaluation Form upon project completion

How does my group choose a project?

After registering with the program, you will have access to an online task list and detailed description of each home repair project. You are asked to choose the project that best fits your skills, abilities and resources.



How long does it take to begin repairs?

Once you choose a home repair project, you will need to contact the resident and arrange a schedule that works for both of you. The goal is to have each project completed within 90 days of referral.

What type of repairs can be made?

Suggested home repairs will be listed online for each project. Your group must agree to all repairs before you begin.

Some examples include:

- Fence repair
- Handicap accessible ramps
- Yard work (includes trimming trees and bushes)
- Trash removal
- Exterior Painting
- Minor items/Maintenance repairs

Disclaimer:

Volunteer groups must follow the program’s policies and procedures (see *Hold Harmless Agreement Form*). Failure to do so will result in a dismissal from the program and future home repair projects.