



Cross Creek Neighborhood Survey Results

1. **City Government is responsive to our needs as a neighborhood**

- a. Strongly Agree – 14%
- b. Agree – 38%
- c. Neutral – 42%
- d. Disagree – 6%
- e. Strongly Disagree – 0%

Households Surveyed: 774

2. **Overall, my neighborhood is free of litter and debris**

- a. Strongly Agree – 13%
- b. Agree – 64%
- c. Neutral – 11%
- d. Disagree – 13%
- e. Strongly Disagree – 0%

Overall Number of Responses: 85

Overall Percentage of Responses: 11%

3. **Overall, my neighborhood is well-maintained**

- a. Strongly Agree – 12%
- b. Agree – 59%
- c. Neutral – 20%
- d. Disagree – 9%
- e. Strongly Disagree – 0%

4. **I feel comfortable walking in my neighborhood at night**

- a. Strongly Agree – 14%
- b. Agree – 48%
- c. Neutral – 21%
- d. Disagree – 15%
- e. Strongly Disagree – 1%

5. **Crime is a serious problem in my neighborhood**

- a. Strongly Agree – 1%
- b. Agree – 7%
- c. Neutral – 11%
- d. Disagree – 58%
- e. Strongly Disagree – 23%

6. **Streets, sidewalks, curbs, and alleys in my neighborhood are in good condition**

- a. Strongly Agree – 9%
- b. Agree – 62%
- c. Neutral – 14%
- d. Disagree – 8%
- e. Strongly Disagree – 6%

YES/NO Questions

7. Have you heard of the City of Plano's [Neighborhood Planning Program](#)?
 - a. YES – 6%
 - b. NO – 94%

8. Do you use [DART](#) for transportation?
 - a. YES – 32%
 - b. NO – 68%

9. Respondents answering YES use the following DART services:
 - a. DART Rail – 90%
 - b. DART On-Call (shuttle services) 0%
 - c. DART Bus – 10%

10. Do you feel neighborhood safety is impacted by high-speed traffic and/or stop sign runners in your area?
 - a. YES – 40%
 - b. NO – 60%

11. Have you requested [Special Enforcement](#) from the police department to address common traffic violations?
 - a. YES – 7%
 - b. NO – 93%

12. Have you heard of the [Safe Streets Program](#) (SSP)?
 - a. YES – 1%
 - b. NO – 99%

13. Did you know traffic safety information is available at www.planotraffic.org?
 - a. YES – 9%
 - b. NO – 91%

14. Are you aware of Property Standards' Top 10 Code Violations?
 - a. YES – 5%
 - b. NO – 95%

15. Would you like to receive educational material from [Property Standards](#)?
 - a. YES – 68%
 - b. NO – 32%

16. Are property standards violations a concern in your neighborhood?
 - a. YES – 44%
 - b. NO – 56%

17. If YES, which violations are a concern
 - a. Yard Maintenance – 24%
 - b. Inoperative (Junk) Motor Vehicles – 8%
 - c. Junk, Trash, and Debris – 18%
 - d. Open Storage – 2%
 - e. Off-Street Parking of Vehicles – 7%
 - f. Tree Limbs and Branches – 11%
 - g. Fences – 20%
 - h. Home Occupations – 7%
 - i. Commercial Equipment – 1%
 - j. Substandard Structures – 2%

18. **Do parks in your neighborhood meet your recreational needs?**
a. YES – **96%**
b. NO – **4%**
19. **Do you feel Hoblitzelle Park serves as a focal point or gathering place for your neighborhood?**
a. YES – **69%**
b. NO – **31%**
20. **Do member(s) of your family attend any of the following schools?**
a. Beverly Elementary – **14%**
b. Hedgcoxe Elementary – **14%**
c. Hendrick Middle School – **34%**
d. Clark High School – **21%**
e. Plano East Senior High School – **17%**

Detailed Questions

21. **How long have you lived in your neighborhood?**
a. 0-5 years – **24%**
b. 5-10 years – **31%**
c. 10-15 years – **13%**
d. 15-20 years – **10%**
e. 20-25 years – **13%**
f. >25 years – **10%**
22. **On average, how often do you or someone who lives with you visit a city park or recreation area near your neighborhood?**
a. Daily – **20%**
b. Weekly – **30%**
c. Monthly – **17%**
d. A few times a year – **27%**
e. Never – **6%**
23. **What do you like most about your neighborhood?**
a. Location/Proximity to major highways (i.e. 75, Bush Turnpike, or 121) – **27%**
b. It's quiet – **42%**
c. Neighborly (Friendly) – **17%**
d. Close to Work or School – **14%**
24. **What improvements would you like to see in your neighborhood?**
a. No Improvements – **31%**
b. Street/Sidewalk Repair – **25%**
c. Other(misc. responses see database) – **44%**
25. **In your neighborhood, which of the following crimes concern you the most?**
a. Drugs – **6%**
b. Vandalism – **16%**
c. Auto Burglary/Theft – **20%**
d. Juvenile mischief – **26%**
e. Home Burglary/Robbery – **32%**

26. **How do you and your family members travel to work, school, and other places from your neighborhood?**

- a. Automobile – 69%
- b. Bicycle – 10%
- c. DART Light Rail – 4%
- d. Walk – 6%
- e. Bus – 11%

27. **Would any of the following increase your desire to walk/bicycle in your neighborhood?**

- a. Speed bumps – 12%
- b. Sidewalks – 3%
- c. Pedestrian & bicycle pathways – 20%
- d. Pedestrian crosswalks – 15%
- e. Improved access to parks – 3%
- f. Improved lighting – 47%

28. **What features make a park more attractive (or inviting) to you or persons in your household? (ch**

- a. Play Ground – 9%
- b. Picnic Tables – 9%
- c. Backstop – 1%
- d. Multi-use Court – 5%
- e. Benches – 10%
- f. Barbeque Grill – 3%
- g. Shelter – 5%
- h. Shade structures – 7%
- i. Landscaped areas (beautification) – 10%
- j. Shaded seating areas – 11%
- k. Trees – 11%
- l. More seating options – 4%
- m. Decorative park entry points – 3%
- n. Walking/jogging trail – 13%

29. **How does school traffic affected safety and transportation in your neighborhood?**

- a. It doesn't – 29%
- b. A little bit – 26%
- c. Somewhat – 21%
- d. Moderately – 13%
- e. Tremendously – 12%


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LINK
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See [SURVEY DATABASE](#) for more details!