OTHER ASSISTANCE

Emergency Repair

Under certain conditions, low– to moderate-income (LMI) families who own their own homes may qualify to receive emergency repairs on their property. An emergency is a condition that poses a serious and immediate threat to the health or welfare of the family—generally within two weeks—and without warning.

EMERGENCY REPAIR

Application, Approval and Required Documents

In emergency situations, the application, required documents and the approval process are shortened in order to address the situation quickly.

A family's income must fall within the program guidelines. Proof of property ownership is required.

Typical emergency repairs include:

- Plumbing
- Electrical
- Mechanical Systems (i.e. HVAC)

Emergency repairs are at NO COST to the homeowner and are limited to one time per year per household.

Plano THE STAR IN TEXAS

EQUAL HOUSING OPPORTUNITY

1520 Avenue K, Suite 250, Plano, TX 75074
(972) 941-7151

HOUSING REHABILITATION

FOR PLANO RESIDENTS

Creating Livable & Sustainable Community Through Vital Neighborhoods

NEIGHBORHOOD SERVICES

CITY OF PLANO

PLANNING DEPARTMENT

INSIDE THE REHABILITATION PROGRAM

Objective

The City of Plano is committed to creating livable and sustainable community through vital neighborhoods and exciting urban centers. We strive to maintain and enhance the quality of single- and multi-family homes both in appearance and through renovation.

Funding

Neighborhood Services accomplishes this mission by providing funds for housing repairs considered essential to income-qualified families' health, safety and welfare. These funds are made available through the U.S. Department of Housing and Urban Development's Community Development Block Grant and HOME Investment Partnership programs.

Approval

Households are approved based on a number of factors, including but not limited to: 1) their financial situation, credit worthiness and existing debt; and 2) the property's value, required improvements and existing liens.

QUALIFICATION

Financing

The rehabilitation program provides rehabilitation, reconstruction and emergency repair assistance in the form of partially-forgivable loans to income-qualified households. The loans are offered at competitive interest rates.

Household Size	2009 Maximum Income
1	$37,850
2	$43,300
3	$48,700
4	$54,100
5	$58,450
6	$62,750
7	$67,100
8	$71,400
Total household income determines program eligibility.	

To qualify, the title of the property must be in the name of the applicant. Mortgage payments, property taxes and insurance must be current.

Under certain conditions owners of rental property made available to low– and moderate-income families may qualify for rehabilitation funds.

STARTING REHABILITATION

Application

Application forms may be obtained at (972) 941-7151 or downloaded from **www.planoplanning.org**

The application must be completed and submitted to the Neighborhood Services Office, Plano Municipal Center, 1520 Avenue K, Suite 250, Plano, TX 75074.

Required Information

- Written verification of household income including, but not limited to: child support, alimony, Social Security payments

- Proof of home ownership
- Current property taxes and homeowner's insurance
- Other documentation that may be necessary for determining eligibility

About The Property

The program does not cover remodeling of the residence. The program assists homeowners in bringing their qualified dwellings to an acceptable standard, and enhancing and revitalizing neighborhoods within the City of Plano.