

# PRESS RELEASE



**FOR IMMEDIATE RELEASE ON APRIL 10, 2008**

**FOR MORE INFORMATION, PLEASE CONTACT:**

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## **STORM DAMAGE PROCEDURES FOR RESIDENTIAL PICKUP**

Due to the tremendous number of trees down as a result of this morning's storm, city crews are in the process of clearing streets and rights-of-way as their top priority.

To report a tree blocking a street or alley, please call the Public Works Department at 972-769-4140. As a result of the volumes, all the tree limbs and other excessive brush may not be picked up at the same time during resident's normal route schedule. The route driver may have to return the following week to collect the remaining brush.

Listed below are three options residents have for disposal of their landscape waste:

### **1. Follow criteria for normal weekly collection of landscape waste, as follows:**

- Place trees limbs and brush at your normal collection point before 7:00 a.m. If a large tree or branch has fallen, the City is not requiring residents move the debris to their collection point but is requesting the resident call Customer Service so they can alert the driver to the street collection.
- The number is 972-769-4150.
- The tree limbs and brush must be cut not to exceed six-foot (6') in length and be placed in manageable, orderly piles (piles that can be collected manually) each weighing no more than 50 pounds.

**Pat Evans**  
Mayor

**Sally Magnuson**  
Mayor Pro Tem

**Jean Callison**  
Deputy Mayor Pro Tem

**Shep Stahel**  
Place 1

**Scott Johnson**  
Place 2

**Loretta Ellerbe**  
Place 3

**Harry LaRosiliere**  
Place 5

**Lee Dunlap**  
Place 8

**Thomas H. Muehlenbeck**  
City Manager

- Separate tree trunks and large limbs from other brush and place next to piles. Depending on the size of the trunk, it may require specialized equipment.

Leaves, plant materials, and grass clippings must be placed in the City-approved biodegradable bags, purchased at the Custer Road Facility, 9901 Custer Road, or some retail stores. Bags should weigh no more than 50 pounds and are to be placed within clear sight of the collection point, away from the refuse cart.

**2. Schedule a Special Collection for a fee** (\$15 minimum or \$6.00 per cubic yard.)

- Residents should call 972-769-4150 for a paid special collection. The resident will be given a collection date and the charge will be billed on the next utility bill. Special Collections can accommodate large brush piles and the collection can usually be placed either at the street or alley providing there is adequate overhead and side clearance.

**3. Residents can haul material** to the Custer Road Facility, 9901 Custer Road, free of charge. This material will be composted.

- Residents must take their driver's license and a copy of their most recent Plano water bill. Hours of operation are Monday through Saturday from 8:00 a.m. until 4:30 p.m.

If a tree is growing on residential property, it is the citizen's responsibility to prepare the tree for collection if damaged from the storm.