

Plano Senior Citizens Survey

Please provide any comments you have:		Response Count
		113
	<i>answered question</i>	113
	<i>skipped question</i>	217

Response Text		
1	Increase the frequency of Senior Advisory, and have meaningful agendas. Explain impact of budget cuts on seniors. Consider the abilities and limitations of your elderly parents when planning. Implement recommendations of the City staff study committee (?2006-07?) of senior needs. Aim for transparency.	Apr 30, 2010 3:54 AM
2	Many Senior's are going to suffer without the planned transportation program from the Wellness program. What are they to do without food or Dr? These are homebound Senior's with no family or help. These people are desperate.	Apr 30, 2010 11:18 AM
3	Enjoy the activities available at the Plano Senior Center. Keeping connected with other people my age is important.	Apr 30, 2010 4:03 PM
4	I am one of the lucky ones and do not need any of the above services, I know that there are many seniors in Plano who do need these services. The one concern that is not mentioned, is the need for seniors to get their "legal" house in order: Wills, Statutory Durable Power of Attorney, End of Life Health determinations (Declaration of Guardian in the Event of Disability, Directives to Physicians and Family or Surrogate and DNR papers). Without these papers, families and seniors can be in for a lot of grief. Guess these issues might fall under Legal Assistance or be called End of Life issues. I know about these because I have a husband in assisted living with dementia and these papers need to be signed while an individual can still write which we were able to do. Also seniors moving to Texas from another state need to have these papers checked (probably redone or updated) to be in conformance with Texas laws. And there are some benefits for Veterans who need to be placed in assisted living provided the family assets are below a certain point.	May 1, 2010 11:52 PM
5	none	May 4, 2010 10:31 PM
6	Looking forward to playing a Plano golf course that one can take pride in and has a staff of knowledgeable and friendly people.	May 5, 2010 12:25 PM
7	Are there any evening exercise programs offered	May 5, 2010 3:19 PM
8	I am still employed full-time and don't have much opportunity to participate in leisure activities at the Senior Center. I'm single and find home maintaince overwhelming. Most times I can barely make ends meet.	May 5, 2010 11:30 PM
9	I live in Preston Place and it would be nice if we were able to participate in the things listed and have transportation take us there.	May 7, 2010 7:16 PM
10	I wish the site would include any costs for using the exercise equipment.	May 10, 2010 6:57 PM
11	I have a membership to Silver Sneakers through my insurance. Would it be possible for the Plano Recreation centers to subscribe to that program?	May 11, 2010 1:56 AM

Response Text		
12	Public transportation is not easily accessible in Plano. Need to encourage more builders to build more housing that is especially for seniors.	May 11, 2010 10:43 PM
13	Most seniors have Medicare, yet Medicare is mismanaged and financially wasteful. Example: if all seniors could have an automatic annual physical exam many of the expensive health problems could be avoided. Also, there should be an automatic limit on driver's licensing. After a certain age, along with the vision test should be a doctor's permission to drive. A senior may not like being restricted but it is just too dangerous and expensive to drive forever. Save the gas, insurance, and car payments.	May 12, 2010 12:37 AM
14	My wife and I are both over 65 and fortunatley, we do not need anything on this list, but if feel there are many others that need these services.	May 12, 2010 3:03 PM
15	What about property taxes? They are too high for seniors.	May 12, 2010 9:13 PM
16	The current Senior Center Director is excellent!	May 14, 2010 12:22 AM
17	Would like to see more field trips (day trips outside of the Dallas area) -- especially on weekends for those seniors who are still working full-time but would enjoy having a break from driving and would like to go somewhere fun (not just lunch in the area).	May 14, 2010 8:04 PM
18	I have been to the center to perform with the Plano Community Band. it is a very nice facility. I look forward to using it now that my husband and I have retired. Thanks for supporting Plano seniors by providing this facility for us.	May 16, 2010 10:38 PM
19	Plano needs better public transportation that does not end before the city limits by a mile or more. I.E., Shiloh & Park rather than Los Rios & Park.	May 21, 2010 9:01 PM
20	I've been in the senior center many times, primarily using the library, but have also taken the driver's safety program twice and attend the caregivers group occassionally.	May 21, 2010 9:36 PM
21	I appreciate the planning and work that has gone into making this facility and programs available to Plano seniors.Thank you.	May 21, 2010 9:43 PM
22	THERE USED TO BE TRIPS BY TOUR COMPANIES FOR SENIORS AT THE SENIOR CENTER. WHERE CAN I FIND INFO ABOUT THEM?	May 21, 2010 10:02 PM
23	we need more senior bus tours.	May 22, 2010 9:26 AM
24	Does the employment part time or full time?	May 22, 2010 3:17 PM
25	The center is very nice.	May 22, 2010 8:10 PM
26	Need information regarding exercise facility and opportunities.	May 23, 2010 4:08 PM
27	I visited Plano Senior recreation center once, it was really nice. I am still working now. I will visit and enjoy more when I retired.	May 23, 2010 11:23 PM
28	It would help to have some free exercise classes. Not everyone is wealthy. Also, if there were classes in different locations of Plano.	May 25, 2010 10:07 PM
29	it seems that the facility needs expansion.	May 26, 2010 3:21 PM
30	My grandfather has beggaing stages of altimers. We are about to pull his keys and make him quit his part-time jobb! Wish there was more info and activites for him out there that made sence!	May 26, 2010 5:25 PM
31	Intelligent, stimulating volunteer opportunities that supply internship not boredom.	May 28, 2010 2:54 AM
32	We have no needs or concerns of the above subjects.	Jun 1, 2010 7:49 PM
33	Thank you for caring!	Jun 1, 2010 7:52 PM
34	I live at Preston Place Retirement complex and have every activity, etc. available so I don't use the Senior Center.	Jun 1, 2010 7:54 PM
35	I am planning to use this Senior Center more often, taking advantage of all services offered. It is a great center.	Jun 1, 2010 7:55 PM
36	More lessons for computer and golf.	Jun 1, 2010 7:55 PM
37	I enjoy the center and servcies provided! Thanks a bunch!	Jun 1, 2010 7:56 PM

Response Text		
38	We use Plano Senior Rides for dr. appointments and Plain O Helpers for minor house repairs.	Jun 1, 2010 7:57 PM
39	The four needs checked are very important for me, an 80 yr. plus senior.	Jun 1, 2010 7:59 PM
40	I cant believe that your are charging for the Arm Chair exercise class. Those people need that service and are the least able to pay. How much help will this be to the city's budget?	Jun 1, 2010 8:00 PM
41	The senior dances are wonderful.	Jun 1, 2010 8:01 PM
42	Senior Citizen Center is great.	Jun 1, 2010 8:04 PM
43	We use Plano Senior Rides and Plain O Helpers. Exclusive need ride to Frisco and church.	Jun 1, 2010 8:05 PM
44	Needs bigger exercise area & indoor track	Jun 2, 2010 2:13 PM
45	Taxes	Jun 2, 2010 4:14 PM
46	1) Staff is too "distant"--reception should be an open area, not peeking out glass window. 2) Atmosphere has become like a nursing home. 3) All fee classes should be on drop-in basis. 4) Work out room is too small. 5) No walking track.	Jun 2, 2010 4:17 PM
47	How do these questions apply to Sr Center themselves?	Jun 2, 2010 4:18 PM
48	Plano Senior Recreation Center is too far away! (All concerns were crossed out with comment "What does this have to do with question?") More comments: Reduce expenses (this form is printed on very expensive paper). Walking track? - none! Pool? - none! Basket ball court. Too much education. Not enough "workout" equipment. Topics too elementary (we are more sofisticated)	Jun 2, 2010 4:25 PM
49	Location, seniors utilize indoor track	Jun 2, 2010 4:26 PM
50	poor and inadequate equipment. location - parking -not friendly	Jun 2, 2010 4:30 PM
51	Great city!!	Jun 2, 2010 4:31 PM
52	Not close to a Walmart Location Happy being across the street from Carpenter Park Rec Center	Jun 2, 2010 4:43 PM
53	Why shut down this center all at once for total time?? No need to do so. (client is referring to Carpenter Park Rec Center)	Jun 2, 2010 4:45 PM
54	65-10 Program. Lower taxes for thos 65 or older who have also resided in Plano for 10 or more years. I believe taxes are too high in Plano for seniors especially for those who have lived here and paid taxes for 10 or more years. We no longer have children in schools, and since we are retired our incomes have been reduced by 50% or more.	Jun 3, 2010 4:26 PM
55	Build new one	Jun 3, 2010 4:33 PM
56	Facility lacks track, pool, weight room to small, more trips to local attractions and group vacation packets needed. No Basket Ball, Raquet Ball Courts. Community partnerships with local businesses like Home Depot to give discounted Senior home repair, fire inspection, investment tips. Hire outgoing, fun, energetic people with fun personalities like John Finley. Take the Senior out of Senior Center! Open 5:00 am not 8. Location - too much traffic in area.	Jun 3, 2010 4:38 PM
57	Build a new one	Jun 3, 2010 4:39 PM
58	Keep up your excellent work!	Jun 3, 2010 4:41 PM
59	Cost & availability of health is MAJOR. 2/3 of the new bill is aimed at medicare. Much of that is reduction of available medical benefits.	Jun 3, 2010 4:57 PM
60	Senior Center too little. Love location here/hurry with repairs! What are we going to do while renovation is underway?	Jun 3, 2010 4:58 PM
61	We need Alcohol!	Jun 3, 2010 5:01 PM
62	1-4 Maintaining a rational tax rate!	Jun 3, 2010 5:09 PM
63	Lower rates of Rec Centers for seniors	Jun 3, 2010 5:42 PM

Response Text		
64	Reduce the property tax.	Jun 3, 2010 6:01 PM
65	Will use it in the future	Jun 3, 2010 7:54 PM
66	Fitness!	Jun 3, 2010 7:54 PM
67	We love John here at Carpenter Rec Center	Jun 3, 2010 7:55 PM
68	Poor equipment room, friendliness needs to be improved. Poor location.	Jun 3, 2010 7:57 PM
69	There not enough public transportation around Plano	Jun 3, 2010 7:58 PM
70	help with planning my own ascension to the mother ship. I would also like free ice cream.	Jun 24, 2010 8:41 PM
71	Just went online & saw it today so stopped by Rec Center	Jun 24, 2010 8:42 PM
72	How to address discrimination against Seniors?	Jun 24, 2010 8:45 PM
73	HOA fees & the law, lower pool & park exercise fees for Seniors to keep healthy. More trees at Rusk Park.	Jun 24, 2010 8:46 PM
74	Would be good to know what that Sr. Re Center offers that's not available at the other center.	Jun 25, 2010 4:19 PM
75	More fitness activities in evenings & on weekends for those of us seniors who are still working. Not enough evening/weekend fitness classes.	Jun 25, 2010 4:21 PM
76	It would be nice if we could have a different day to sign up than all the teams.	Jun 25, 2010 4:27 PM
77	I love singing & dancing	Jun 25, 2010 4:28 PM
78	I really appreciate the Senior Ride Voucher Program. I come to the SC every Friday AM. I volunteer with the Knitting & Crocheting Group.	Jun 25, 2010 4:29 PM
79	I would not have a very good retirement without participating in the things offered at the Senior Citizen Center on 16th St.	Jun 25, 2010 4:30 PM
80	For poor seniors 65 yrs + and on Supplemental Social Security only free bus service to & from Senior Centre should be restored. They should be asked to give proof. Even visitors to USA have been misusing this free service. US citizens have the first right on this and not visitors and rich people. Many come to the Plano Centre only for pickup breads, cakes etc. US citizens with low income (on Supplemental Social Security Income and 65+) should get first preference. Because they can't pay \$5/-per day, have stopped coming to the Senior Centre.	Jun 25, 2010 4:40 PM
81	More Federal Funding Housing needed for Senior citizens w/transportation available for shopping & doctors.	Jun 25, 2010 4:45 PM
82	Newspaper info	Jun 25, 2010 4:48 PM
83	Please get more fans in Cindy's classes schedule "Write your own story"	Jun 25, 2010 4:51 PM
84	Too many unscrupulouw people when dealing with seniors in these areas. Would be nice to have access to a list of businesses who are honest and would not take advantage of seniors.	Jun 25, 2010 4:54 PM
85	I have met & gained a ton of new friends by wisiting the Senior Citizens Center & am thankful for its existence.	Jun 25, 2010 5:01 PM
86	I still am able to drive so I am somewhat independent.	Jun 25, 2010 5:02 PM
87	offer the conversational spanish course that was filled in the spring once again.	Jun 25, 2010 5:06 PM
88	The quality of life for seniors is good in Plano. Our thanks to all who contribute to this!	Jun 25, 2010 5:07 PM
89	I think we have a great Senior Center. I wish there were better transporation for people who don't drive.	Jun 25, 2010 5:08 PM
90	Activities besides dancing	Jun 25, 2010 5:09 PM
91	The exercise on Monday & Wednesday is outstanding 11:00 to 11:30	Jun 25, 2010 5:10 PM
92	enjoy Senior Citizen Activities	Jun 25, 2010 5:11 PM
93	We love this center and the people who help out	Jun 25, 2010 5:12 PM
94	We really need a good transportation back & forth to the center just like the one used to have.	Jun 25, 2010 5:13 PM

Response Text		
95	Arranging more tours	Jun 25, 2010 5:14 PM
96	More tours of Dallas and suburb	Jun 25, 2010 5:15 PM
97	More tours	Jun 25, 2010 5:22 PM
98	<p>Al like this! This is the only one I don't like: Climb Mt Diablo? No way, Jose. You've had fun with this, haven't you? Now, the big question is "Will Tom Come Home?"</p> <p>I get off today at 2:30, so I'm looking forward to a long afternoon and evening just to get lots of loose ends cleaned up.</p> <p>Write back!</p> <p>Appreciate the services available from the Senior Center & have found that the staff is very helpful & committed to providing assistance.</p>	Jun 25, 2010 5:26 PM
99	DART needs to provide service to Los Rios not stop at Shiloh as an end point. There are alot of senior beyond Shiloh. And there should be bicycle lanes along the major E/W streets.	Jun 25, 2010 5:31 PM
100	We need mre public transportation for people that are able to get on the bus, but do not drive.	Jun 25, 2010 5:32 PM
101	Thank you for our class, we enjoy very much.	Jun 25, 2010 5:33 PM
102	Transportation for Seniors Citywide to all City events, medical, Senior Center is needed!	Jun 25, 2010 5:35 PM
103	When I am unable to drive transport will be a big problem. I am more then willing to pay for the 3-4 times I come here.	Jun 25, 2010 5:37 PM
104	I will like to get transportation to the center free.	Jun 25, 2010 5:38 PM
105	"sign up" for Seniors is hard due to "everyone" signing up on the same day for Leisure activities.	Jun 25, 2010 5:39 PM
106	We are so fortunate to have this facility. Our exercise room needs to be bigger.	Jun 25, 2010 5:39 PM
107	We appreciate the clean & good facilities in this center and always wish the best and blessings for it.	Jun 25, 2010 5:41 PM
108	Very good	Jun 25, 2010 5:43 PM
109	No one wants to do small repairs for a fair price. We need new wills, but they are very expensive.	Jun 25, 2010 5:44 PM
110	Its so nice to have Seniors help in this way.	Jun 25, 2010 5:53 PM
111	Thanks for being so good when we Seniors need help.	Jun 25, 2010 5:54 PM
112	My oldest daughter, Sabrina Searcy, Houston, helps with most concerns and needs.	Jun 25, 2010 5:56 PM
113	This is a very needed program. This area has many Senior Citizens and need help.	Jun 25, 2010 5:57 PM