

# CONVENIENCE DIRECTORY

Fire/Police/Ambulance.....911

Poison Information Center....1-800-222-1222

## TO REPORT THE FOLLOWING PROBLEM:

Abandoned Cars . . . . . (972) 424-5678  
Alley Repair . . . . . (972) 769-4140  
Animals/Animal Control . . . . . (972) 769-4360  
Building Code Violations. . . . . (972) 941-7140  
Construction Litter and Debris. . . . . (972) 941-7140  
Curb Repair . . . . . (972) 769-4140  
Fence Violations . . . . . (972) 941-7124  
Fire Hazards. . . . . (972) 941-5261  
Fire Hydrants . . . . . (972) 769-4160  
Fireworks . . . . . (972) 941-5261  
Flooding (Creeks/Streets). . . . . (972) 769-4140  
Illegal Dumping (Occurring) . . . . . (972) 424-5678  
Illegal Dumping (Occurred) . . . . . (972) 941-7124  
Junked Cars (Private Property) . . . . . (972) 941-7124  
Rubbish (Trash) Violations . . . . . (972) 941-7124  
Railroad Crossing Problems . . . . . (800) 772-7677  
Rodents . . . . . (972) 941-7143  
Screening Wall Repair . . . . . (972) 769-4140  
Sewer Repair . . . . . (972) 769-4160  
    Evenings/Weekends/Holiday . . . . . (972) 727-1623  
Sidewalk Repair . . . . . (972) 769-4140  
Sign Violations . . . . . (972) 941-7140  
Street Repair. . . . . (972) 769-4140  
Streetlight Repair  
(Oncor Electric) . . . . . (888) 313-4747  
Traffic Light Malfunctions . . . . . (972) 769-4140  
New Traffic Light Requests . . . . . (972) 941-7151  
Trash/Recycling Collection . . . . . (972) 769-4150  
Water/Billing . . . . . (972) 941-7105  
Water Main Breaks. . . . . (972) 769-4160  
Water Quality Issues . . . . . (972) 769-4160  
Weeds/High Grass/Overgrown Trees/  
Vacant Lots/Private Property . . . . . (972) 941-7124

## COMMUNITY SERVICE:

Adopt-A-Creek . . . . . (972) 769-4328  
Adopt-A-Highway . . . . . (972) 769-4130

Ambulance (Southwest General) . . . . . (214) 747-1431  
Animal Shelter (City of Plano) . . . . . (972) 769-4360  
Assistance Center for Collin County  
. . . . . (972) 422-1850  
Bike Trails (Parks & Recreation) . . . . . (972) 941-7250  
Chamber of Commerce. . . . . (972) 424-7547  
Collin County Agricultural Ext. . . . . (972) 548-4232  
    (Metro) . . . . . (972) 424-1460  
Collin County Courthouse. . . . . (972) 424-1460  
Convention & Visitors Bureau . . . . . (972) 422-0296  
Courtyard Theater. . . . . (972) 941-5600  
CPR Training (Fire Dept.) . . . . . (972) 941-7368  
Creative Arts Division. . . . . (972) 941-5215  
Crime Watch . . . . . (972) 941-2431  
Fire (Non-Emergency) . . . . . (972) 941-7159  
Golf (Municipal):  
    Pecan Hollow Golf Course . . . . . (972) 941-7600  
Health Department . . . . . (972) 941-7143  
Health & Human Services Referrals. . . . . 211  
Hospitals:  
Baylor Regional Medical Center . . . . . (469)-814-2000  
Medical Center of Plano . . . . . (972) 596-6800  
Presbyterian Hospital of Plano. . . . . (972) 981-8000  
Interurban Railroad Museum. . . . . (972) 941-2117  
Keep Plano Beautiful . . . . . (972) 769-4130  
Libraries:  
    Davis . . . . . (972) 208-8000  
    Haggard. . . . . (972) 769-4250  
    Harrington . . . . . (972) 941-7175  
    Parr . . . . . (972) 769-4300  
    Schimelpfenig . . . . . (972) 769-4200  
Municipal Court. . . . . (972) 941-2199  
Neighborhood Services. . . . . (972) 941-7151  
Park Maintenance (Service Requests) . . . . . (972) 941-7263  
Parks and Recreation . . . . . (972) 941-7250  
Passports . . . . . (972) 881-3090  
Planning and Zoning . . . . . (972) 941-7151

Plano Convention Centre . . . . . (972) 422-0296  
    (Meetings, Exhibits, Social Events)  
Plano Independent School District . . . . . (469) 752-8100  
Police (Non-Emergency) . . . . . (972) 424-5678  
Property Standards  
    East Office . . . . . (972) 941-7124  
    West Office . . . . . (972) 208-8150  
Recreation Centers:  
    Carpenter...(972) 208-8087   Liberty...(972) 769-4234  
    Oak Point.....(972) 941-7540   Douglass..(972) 941-7174  
    Williams.....(972) 941-7167   Muehlenbeck. .(972) 769-4404  
Senior Citizens Center . . . . . (972) 941-7155  
Social Security . . . . . (800) 772-1213  
Stormwater. . . . . (972) 941-7143  
Swimming Pools:  
    Jack Carter Pool (Outdoor) . . . . . (972) 208-8081  
    Oak Point Center (Both). . . . . (972) 941-7540  
    Plano Aquatic Center (Indoor).. . . . . (972) 769-4232  
    Rowlinson Natatorium (Indoor) . . . . . (972) 941-7171  
Tax Collection (Collin County):  
City/ School/Assessor . . . . . (972) 424-1460  
    ext. 5020  
Tennis: High Point Tennis Center . . . . . (972) 941-7170

## GENERAL INFORMATION

Housing Rehabilitation . . . . . (972) 941-7151  
Mayor's Office . . . . . (972) 941-7107  
Ordinance Information. . . . . (972) 941-7120  
Plumbing Inspection . . . . . (972) 941-7140  
Post Office Information. . . . . (800) 275-8777  
*Texas Pure Compost - Custer Rd. Facility*  
(Purchase Compost, Landscape Drop-off) . . . . . (214) 495-7389  
Trash/Recycling/Brush . . . . . (972) 769-4150  
    (Collection Schedule, Missed Collection, Missing  
    Cart, Chemical/Bulky Waste Collections,  
    Household Chemical Reuse Center Information,  
    Purchase Landscape Debris Bags)  
Do -It- Yourself Disposal . . . . . (972) 442-5405  
Water Conservation Education . . . . . (972) 769-4328  
Water Use Restrictions . . . . . (972) 769-4338