

Stepping Up To Supervision SV3405

Going from being a follower to a leader means taking on a much larger responsibility. As a supervisor, it's not enough to follow directions...now you must give directions about what gets done, when, and by whom; it's not enough that your projects are accurate and on time...you have to help others keep their projects on track, and see that everyone works together; it's not enough to keep yourself motivated...you have to be a coach, cheerleader, and "strong shoulder" to people who have bad days, conflicts with each other, and other demands that you might not be able to satisfy. This course is targeted to the first-time supervisor. The learner will get an in-depth look at the essential in effective supervisory skills and leadership competencies.