



September 21, 2009

**Re: District 4 Neighborhood Roundtable Meeting (September 10, 2009)
Response to Issues and Comments**

Greetings:

Thank you for your attendance at the District 4 Neighborhood Roundtable meeting held on Thursday, September 10, 2009 at the Plano Sports Authority StarCenter. On behalf of City Council, we applaud your interest and involvement in our community. We value your comments and look forward to working with you in maintaining a strong city and excellent quality of life.

At this neighborhood roundtable meeting, City Staff gave presentations on the FY 2009-2010 Budget and took a look at the City's Community Investment Program (CIP) in District 4. Additionally both City Council and Staff responded to inquiries regarding parking issues, the use of wireless devices within posted school zones, the posting of "No Solicitation" signs, DART, school liaison officers and the "Take or Pay" contract with the North Texas Municipal Water District as well as a variety of other topics. This response letter will cover information brought forth during the meeting, as well as information pertinent to the District 4 area.

Parks

Chisholm Trail

Plans are being prepared for extension of Chisholm Trail under 15th St to the ring road at Collin Creek Mall. The trail extension will be constructed when funding permits.

Plans are also in progress for a fishing pier, creek overlooks, improved safety rails, tree planting, stone border and erosion control structures in the Big Lake area of Chisholm Trail. The improvements will be constructed in conjunction with replacement of the vehicular bridges at Deerfield Drive and Cross Bend Road as funding permits.

Carpenter Park Recreation Center

Plans are in progress for expansion and renovation of Carpenter Park Recreation Center. Expansion will include a 5,000 S.F. weight/cardio fitness area and expanded locker rooms. Renovations will include improvements throughout the existing facility as well as the addition of a Gymnastics viewing room for parents and conversion of the existing weight/cardio room into a multi-purpose meeting room for use by all ages. Construction is expected to begin in 2010 and be complete in 2011. Planning and design will accommodate the future addition of a warm water fitness pool when funding to operate and maintain the pool is available.

Overland Trail

The renovation project for Springbrook Drive originally included the replacement of the existing sidewalk at Overland Trail. It also included extension of the

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Deputy Mayor Pro Tem

Pat Miner
Place 1

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Place 2

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Place 4

Jean Callison
Place 7

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sidewalk all the way to Janwood Drive. However, input received from adjacent residents indicated that the majority preferred not to have the sidewalk in the park. The sidewalk could have had an impact on existing trees in the park. A sidewalk is available across the street from the park on the other side of Springbrook Drive. Based on the response from adjacent residents, the sidewalk will not be constructed at Overland Trail.

Public Safety

August 1, 2008 through July 31, 2009	Offenses District 4	Offenses Citywide	Percentage District 4
Murder	2	6	33.0%
Rape	5	49	10.2%
Robbery	20	139	14.4%
Aggravated Assault	45	305	14.8%
Burglary	370	1,663	22.2%
Larceny / Theft	1,253	6,483	19.3%
Motor Vehicle Theft	71	412	17.2%
Population	62,012	263,900	23.5%

Fire Department

Summary of Incidents in First Due Station areas contained in District 4:

	<u>2008</u>	<u>2009 YTD (Jan - Jul)</u>
Total Calls:	9,391	5,415
Most Frequent Call Type:	EMS	EMS
Busiest Day of the Week:	Tuesday	Thursday
Busiest Time of Day:	10 AM - 7 PM	9 AM - 7 PM

January - December 2008

Station	Fire	EMS	Hazard	Service Call	Good Intent	FALSE	Special	Total
FD2	69	1,625	138	145	393	215	4	2,589
FD4	54	1,694	111	179	332	214	2	2,586
FD5	50	1,509	87	131	408	284	4	2,473
FD6	45	1,145	70	126	244	109	4	1,743
Total	218	5,973	406	581	1,377	822	14	9,391

January - July 2009

Station	Fire	EMS	Hazard	Service Call	Good Intent	FALSE	Special	Total
FD2	54	961	82	86	208	89	1	1,481
FD4	34	935	73	79	204	101	2	1,428
FD5	30	873	42	83	246	179	1	1,454
FD6	34	715	56	64	142	40	1	1,052
Total	152	3,484	253	312	800	409	5	5,415

Planning

The City of Plano is committed to protecting the rights of both neighborhoods and developers when a developer wishes to pursue his interests within the established legal framework of procedures and standards. Historically, the City of Plano has been development-friendly. Residential and non-residential development help fund City streets, water and sewer facilities, parks, police and fire stations, schools and other public improvements that citizens value as important to a good quality of life. However, development-friendly does not equal lower standards or the waiving of requirements. City Council and the Planning and Zoning Commission have adopted very stringent development policies. All projects are subject to the same high standards.

The City of Plano has always sought a balance between the interests of homeowners and the business community. We encourage developers and neighborhoods to openly communicate and seek ways to ensure beneficial and compatible development.

Although state and federal legislation and court precedents define many of the practices in our planning policies and regulations, the Planning Department is committed to keeping all citizens informed of potential development projects within the City. For example, notices for zoning cases are mailed 20 days prior to the first hearing - instead of the 10 days required by state law, and homeowners associations (those registered with the City) within 1500 feet of zoning cases receive written notice by mail. A complete list of all zoning cases, site plans and plats submitted for review are posted on the Planning Department page of the City's web site at www.planning.org

Although not required by state law, applicants for zoning cases in Plano must place a zoning sign on the property notifying the public of the pending zoning action. The City gives a small sign to the applicant for specific use permit requests. For larger tracts of land, the applicant must contract with a sign company to have a large wooden sign erected on the property. All of the signs provide the Planning Department's phone number, (972) 941-7151, so that citizens may call to obtain additional information about the proposed zoning action. Homeowner comments are welcomed and encouraged in the development review process to help the City achieve a well-developed community.

Land Studies, Preliminary Site Plans and/or Final Site Plans

For a list of rezoning requests, site plans, plats and other development-related items that are up for review, please go to <http://pdf.plano.gov/planning/devrev/revlist.pdf>. This list is updated every two weeks.

Vacant and Underused Commercial Buildings

In 2002, the Cities of Carrollton, Richardson, and Plano jointly produced a report entitled "Retail Study of Underperforming and Vacant Retail Areas". This study explored a number of issues relating to the retail industry, the local economy, and the opportunities for improving current conditions. Upon completion of the study, each city had the responsibility of identifying and implementing those recommendations that were most applicable to its needs. The Plano City Council passed amendments to the Zoning Ordinance that allows the conversion of vacant properties from retail to residential uses such as patio homes and town houses. Some retail corners will remain viable for retail uses and will continue to be attractive to retailers who wish to build new stores. The intersection of Parker Road and Custer Road is an example of this, with both Kroger and Home Depot redeveloping corners for new stores. The alternative to these redevelopment efforts may be empty structures that are obsolete for today's retail needs.

Recently approved or pending development projects within District 4:

Project: Alcatel USA Addition, Block A, Lot 7 **Applicant:** Oncor Electric Delivery Company

Elec. substation on 1 lot (4.3± ac) located on so. side of Lotus Dr, 1,280± ft ea. of Independence Pkwy. Zoned Light Industrial-1/190 Tollway/Plano Pkwy. Overlay District. Neighborhood #64.

Site plan and landscape plan approval pending; preliminary replat approved (7/20/09) proposing easements necessary to accommodate the development.

Project: Beaty Early Childhood School, Block A, Lot 1R **Applicant:** PISD

Public school on one lot on 8.0± acres located at the southeast corner of Eldorado Drive and Nevada Drive. Zoned Single-Family Residence-7.

Replat approved 5/18/09; purpose: to dedicate easements needed for completing the bldg addn.

Project: Custer/190 Addition, Block A, Lot 4 **Applicant:** Spiars Engineering, Inc.

General and medical office building on one lot on 1.3± acres located on the west side of Custer Road, 350± feet north of Plano Parkway. Zoned Planned Development-376-Retail/General Office/190 Tollway/Plano Parkway Overlay District.

Final plat approved 7/6/09; purpose: to dedicate easements needed for completing development.

Project: Hope Center Addition, Block A, Lot 2 **Applicant:** The Hope Center Foundation

General office building on one lot on 8.9± acres located at the northeast corner of Plano Parkway and Custer Road. Zoned Planned Development-377-Retail/General Office.

Final plat approval pending; purpose: to dedicate easements needed for completing development.

Project: Messiah Lutheran Church, Block A, Lot 1R **Applicant:** Messiah Lutheran Church

Religious facility on 1 lot (13.8± ac) loc. on north side of Plano Pkwy., 680± feet east of Custer Rd.. Zoned Planned Development-377-Retail/General Office/190 Tollway/Plano Pkwy. Overlay District.

Replat approval pending; purpose of replat is to dedicate easement for shared parking with adjacent property (Hope Center).

Project: Park & Alma Addn, Blk A, Lt 2R & Collin Creek Corporate Center, Blk A, Lt 1R

Applicant: Friendship Oaks, Ltd.

Convenience store with gas pumps on one lot on 1.8± acres located at the southwest corner of Park Boulevard and Alma Drive. Zoned Planned Development-109-Retail/General Office.

Revised site plan and preliminary replat approved (6/15/09) to allow for redevelopment of the site as a new, larger convenience store with gas pumps.

Project: Plano Bank & Trust Addition, Block 1, Lot 2 **Applicant:** Legacy Texas Bank

Bank on one lot on 1.8± acres located on the west side of Alma Dr, 300± feet north of 15th St. Zoned Planned Development-60-General Office.

Revised site plan and preliminary replat approved (8/17/09) to allow for redevelopment of the site and to propose easements necessary to accommodate the development.

Project: Renner SVC Substation, Block 1, Lot 1 **Applicant:** Oncor Electric Delivery Company

Electrical substation on one lot on 44.2± acres located on the south side of Plano Parkway, 390± feet east of Fulghum Road. Zoned Light Industrial-1/190 Tollway/Plano Parkway Overlay District.

Site plan approved (8/25/09) allowing for additional equipment to be added to the site.

Project: Sigler Elementary Addition, Block A, Lot 1R **Applicant:** PISD

Public primary school on one lot on 9.8± acres located on the south side of Janwood Drive, 130± feet east of Edgefield Drive. Zoned Single-Family Residence-7.

Replat approved (7/6/09); purpose of replat was to dedicate easements necessary for completing the development of the new school.

Project: St. Marks Catholic Church, Blk 1, Lt 1 **Applicant:** St. Marks Evangelist Catholic Church

Religious facility on one lot on 9.5± acres located at the southwest corner of 15th Street and Alma Drive. Zoned Single-Family Residence-7.

Revised site plan approved (7/6/09) to allow for building additions.

Project: Vines High School, Block A, Lot 1R **Applicant:** PISD

Public high school on one lot on 17.2± acres located at the southwest corner of Highedge Drive and 15th Street. Zoned Single-Family Residence-9.

Replat and revised site plan approved (8/3/09) to allow for a building addition and relocation of easements.

Neighborhood Revitalization

The Plano Economic Development Board (PEDB) – PEDB has a business recruitment and retention program that offers financial incentives to a wide range of commercial users, including manufacturers and office facilities. Their efforts have contributed to the leasing of new space at Park Boulevard and Preston Road, Plano Parkway and Coit Road, Downtown Plano, and the Research/Technology Crossroads Business Park in southeast Plano.

Small Business Incubator – The City has investigated establishing a small business incubator program in the past. To set up an incubator storefront which would provide office space as well as other services to start-up companies requires a substantial amount of funding, which has not been available. However, the Collin College District's Small Business Development Center provides all of the benefits of an incubator. The Center can help with training, formulating business plans and acquiring loans for small businesses and can be reached at (972) 985-3770.

Revitalization – The City recognizes the need to maintain our older neighborhoods. In order to prevent deterioration in those areas, we schedule infrastructure repair and replacement each year so that streets and utilities are kept in good condition. We also have a proactive code enforcement program through our Property Standards Division. Property Standards works with property owners to keep their homes free of trash and debris, junk vehicles, high grass and weeds, and other property code violations. We believe that code enforcement is very important to maintaining our older neighborhoods, and we try to address problems in their incipient stage - rather than letting them grow into the large areas of deterioration which exist in many other cities.

Grants and Programs Available to Aging Neighborhoods

The City has a housing rehabilitation program in which low-interest loans are made available to families with limited income (for example, a family of four making less than \$53,200 would qualify) to help them repair their home. The amount of repayment required depends on the family's income level. We also operate the Neighborhood Planning Program, where we assign an Urban Planner to work with a neighborhood to develop a work plan to address the neighborhood's issues. Usually the resulting plan includes a partnership identifying projects the City will accomplish, and

projects the residents will accomplish, bringing a workable solution to all involved. For more information on these and other programs, please visit www.plano.gov/departmetns/planning

Property Standards

Property maintenance matters in the City of Plano are inspected by Property Standards Specialists who proactively inspect their assigned areas, as well as respond to citizen concerns received in reference to Public Nuisance Code, Property Maintenance Code and Zoning Ordinance violations on private property. Designated employee districts enable staff to proactively and reactively respond to concerns within their assigned areas. When a concern is received by the Property Standards Department, the call is assigned to a designated Specialist to inspect the property within 48 hours. Callers may choose to remain anonymous; however, if the caller provides their name and telephone number, the Specialist will be able to contact the caller if additional information is needed and will also provide a status update of action(s) taken after the inspection is completed.

Violations are addressed proactively through on-site inspections by Property Standards Specialists within their designated employee district. All concerns reported to the Property Standards Department in person, by telephone, email, or via the Property Standards webpage are inspected by the Specialists to establish whether a violation exists prior to pursuing any other action(s). After corroboration of a violation, parties responsible for maintenance of a property are usually notified to correct noted violations within an established timeframe.

Codes and ordinances regulated by Property Standards include, but are not limited to, parking on unimproved surfaces, junked motor vehicles, low tree limbs and branches, trash and debris, high grass and weeds, open storage of goods, equipment or materials, substandard structures, and fence maintenance. As needed, work schedules are rearranged to address activity that may occur outside regular business hours such as non-permitted garage sales, parking on unimproved surfaces, overcrowding and home occupation activities that do not comply with related zoning regulations.

Property Standards staff also administers the City's Rental Registration and Inspection Program. On an annual basis, staff registers and systematically inspects all multi-family housing developments that are five (5) years old and older with five (5) or more dwelling units. All exterior grounds, common areas and a relative sampling of vacant and occupied interior units are inspected. These inspections focus on life safety matters including such items such as defective window and door hardware, obstructed egress, inadequate and/or inoperable smoke alarms, faulty plumbing, non-working appliances, faulty electrical systems, defective hand/guard rails, inadequate exterior wall covering, lack of weatherproofing, and flawed walkways.

Absentee Landlords – Due process is exercised in the regulation of all noted violations. Effort is made to contact all responsible parties to communicate noted violations and afford an opportunity for voluntary compliance. If voluntary compliance is not attained, or in the event of repeat violations, other enforcement actions may be taken. These actions may include authorizing a city contractor to abate the nuisance at the property owner's expense, filing a lien against the property to recoup the assessed charges, issuing a Notice to Appear in Municipal Court, attaining civil penalty judgments, etc.

Single Family Occupancy Standards – Federal law, through the Fair Housing Amendments Act passed by Congress in 1988, prohibits a municipality from regulating the number of people living at a residence based on familial status. The number of persons living in one residence may be regulated on available habitable space, but the restriction cannot be based on the relationship or health status of the persons at the residence. Occupancy limitations are enacted to protect health and safety by preventing overcrowding of a dwelling, not to impermissibly restrict or limit the family composition of dwellings. Maximum occupancy restrictions cap the number of occupants per

dwelling, typically in relation to the available habitable floor space and/or the number and type of rooms.

The City of Plano regulates occupancy limitations based on criteria established in the International Property Maintenance Code (IPMC). The IPMC is a model code adopted by many jurisdictions to govern the continued maintenance and occupancy of existing structures and premises to ensure public health, safety and welfare. Regulation of adequate habitable space, light and ventilation requirements sets provisions for privacy, safety and protections against overcrowding conditions. For example, bedrooms occupied by one person must have at least 70 square feet of floor area and bedrooms occupied by more than one person must have at least 50 square feet of floor area for each occupant. Kitchens and other spaces such as hallways, bathrooms, closets, utility rooms, storage and similar areas are not considered habitable spaces and shall not be used for sleeping purposes or included in available habitable space calculations.

Property Standards views code education and awareness as vital components to our desired effectiveness. Deliberate efforts are made to educate our citizenry regarding rules and regulations that govern public nuisance and property maintenance matters. Educational materials regarding code requirements and ordinance regulations are disseminated through the distribution of brochures, water utility bill inserts and speaking at Neighborhood Association meetings and other community forums and functions. Additionally, governing rules and regulations are periodically reviewed for their appropriateness to the health, safety and welfare of our community. The desires and input of citizens are considered during these reviews.

The Property Standards Department has two (2) locations within the City of Plano. Our main office is located at the Municipal Center, 1520 Avenue K, Ste 200, Plano, TX 75074 and addresses city wide substandard structure concerns and property maintenance concerns at all properties east of Custer Road. Our satellite office is located at the Joint Use Facility, 7501-A Independence Pkwy, Plano, TX 75025 and addresses city wide multi-family development concerns and property maintenance concerns at all properties located west of Custer Road. Please contact (972) 941-7124 (Municipal Center location) or (972) 208-8150 (Joint Use location) or www.plano.gov/prop_stds, should you have any questions or concerns relating to property maintenance in Plano.

Public Works and Engineering

Director of Public Works and Engineering Alan Upchurch spoke regarding the Community Investment Program (CIP) and summarized several projects in the District 4 area including:

- Intersection improvements at Spring Creek Parkway/Coit Road, Park Boulevard/Custer Road, and Parkhaven/Independence Parkway;
- Corridor improvements along Park Boulevard, Parker Road, Independence Parkway and Spring Creek Parkway;
- Alley reconstructions on Westwood Drive;
- Culvert improvements along Cross Bend Road;
- Renovation of Fire Station #4; and
- Construction of the Environmental Education Building.

To review the status of these and other Engineering Department projects, please check www.plano.gov/departments/engineering and click on the “Community Investment Project” link on the right side of the page.

Public Works

Arterial and Residential Concrete Pavement Repairs

Major Thoroughfare (Arterial) Concrete Pavement Repairs:

FY 2008-09 - Plano Parkway from Commerce to Alma, and Ohio Drive between 190 & SH 121

FY 2009-10 - Independence Parkway 190 to SH 121, and Custer Road 190 to SH 121

Residential Concrete Pavement Repairs (Streets, Alleys and Sidewalks)

FY 2008-09 Residential area bounded by Park, Parker, Coit and Independence currently in progress

FY 2009 -10 Residential area bounded by Park, Spring Creek Pkwy, Independence and Custer

Existing Water Line Rehabilitation

Replacement of the existing water main on University Dr. from Garner to Wimbledon

Uninterruptable Power Supplies (UPS)

In early to late fall the Signals Division, in conjunction with the Police Department, will begin installation of additional UPS units at various signalized intersections in District 4. The UPS units provide 4 hours of normal operations followed by 2 hours flash for the signals at the intersection.

School Zone Signal Flashers

In early to mid-fall installation will begin of a computerized system to control school zone flashers when requested by PISD from a central location. This will eliminate the need to reprogram flashers manually, which is currently a 4-5 day work assignment.

Pump Facilities

Two water towers are being repainted:

1. Coit Tank at 3620 W. Spring Creek (Spring Creek and Coit) will be interior only
2. Dallas North Tank 2409 W. Plano Pkwy. (Plano Pkwy. west of Custer) interior and exterior

The new Mapleshade sewer lift station and service lines (on Mapleshade btwn Ohio & Coit) will be coming on line around spring 2010 thus eliminating 3 outdated sewer lift stations currently in use.

Transportation

Mobility/Safety Intersection Improvements:

- Spring Creek Pkwy. @ Coit Rd - Added a dedicated right-turn lane for westbound traffic (Completed 2007)
- Spring Creek Pkwy. and Alma Dr. - Added a dedicated right-turn lane for eastbound traffic (Completed 2007)
- Alma Dr. and Plano Pkwy. - Added an additional through lane for northbound traffic (Completed 2007)
- Coit Rd. and Plano Pkwy. - Added additional left-turn lanes for north and southbound traffic and created dedicated right turn lanes for north and westbound traffic (Completed 2008)
- Park Blvd. and Custer Rd. - Create dedicated right turn lanes for south and westbound traffic (Construction : Spring 2010)
- Spring Creek Pkwy. and Alma Dr. - An additional left turn lane will be added for westbound traffic (Corridor project)

School Safety

Pedestrian studies will be conducted at the following school zones for possible removal or modifications of the zones to reflect current needs of all road users:

1. Alma Dr./15th St. (Sigler Elementary and St. Mark's Catholic School)
2. Alma Dr./Plano Pkwy. (Sigler Elementary)
3. Carmel Dr. between Westwood Dr. and Custer Rd. (Shepard Elementary & Wilson Middle)
4. Park Blvd./Westside Dr. (on attendance boundary between Haggard & Wilson Middle Schools)

Traffic Signal Operation

Implemented off-peak signal retiming along Spring Creek Pkwy.

Public Information

To contact City of Plano staff for further information and/or to generally keep abreast of the activities in our City, below is a list of various access methods that are available to you.

Internet

The City web site at www.plano.gov provides valuable information about the services of each department. Functions of the City web site include viewing City Council and Planning and Zoning Commission agendas, submitting code enforcement concerns, and making online water bill payments.

Publications

Municipal information can be found on a daily basis at <http://www.plano.gov/news/>. This is the City's initiative to provide more timely information in an electronic format.

Cable TV

Information regarding upcoming City activities and events is available on Time Warner Cable Channel 16 and on Verizon Cable Channel 30, 31 and 32.

Public Library

Information on upcoming City Council Meetings, as well as Planning and Zoning cases, is available at all Plano public libraries.

Water Bill Inserts

Another method the City uses to inform citizens of community events, activities, and resources is through water utility bill inserts. In total, there are 36 different reports, flyers and letters mailed each year with the utility bill.

Email Subscriptions

The City of Plano now offers email subscriptions. This service, which is offered free of charge, will allow you to customize your experience with the City of Plano website by choosing to subscribe to various web pages. Once subscribed to any of the available web pages, you will receive a notification email with a link to the specific web page any time that it is updated with new information. To sign up to receive updates for your specific pages of interest, log on to www.plano.gov and click on the "E Updates" icon (upper left of the web page). You can subscribe to information in 26 different categories that encompass more than 147 individual items or web pages including minutes and agendas for City Boards and Commissions, news and press releases, and much more.

Cable Service Complaints

The Public Information Department serves as the liaison between the City and Time Warner Cable. If you have any Time Warner related cable complaints, please email them to Kimberly Simmons at kyms@plano.gov or contact her at 972-941-7307. These complaints are turned into Time Warner Cable for resolution.

Other Topics of Interest

Year-Round, Volunteer Community Cleanup Programs:

Due to the unending migration of litter into our community, City staff relies heavily on volunteer groups and individuals to help keep our roads (Adopt-A-Highway), creeks, parks, vacant lots, school campuses, and neighborhoods clean and litter free. In reality, our goal, through environmental education efforts, is to *prevent* littering from occurring in the first place.

Community Cleanups give businesses, organizations, families, and individuals the opportunity to make an impact on keeping our City beautiful and improving our local water quality.

Individuals or groups can go to www.livegreeninplano.com for more information and to register online (**required**). Once registered, the City of Plano will provide black bags for trash, release forms, etc. (Some pickup sticks will also be provided for creek cleanups only). Cleanup materials can be picked up the Friday before the scheduled cleanup at the Parkway Service Center, 4200 W. Plano Parkway, 2nd Floor, 8am to 5:00pm.

Cleanup volunteers are asked to call Casey Eckert at 972-769-4216 immediately following cleanups with the number of bags of litter collected and the number of volunteers who participated. Completed/signed release forms can be faxed to Casey's attention at 972-769-4219 or mailed to 4200 W. Plano Parkway, Plano 75093.

Cleanup volunteers are asked to take the bags of collected litter to their home, church, school, or organization's dumpster for disposal. If the group collects large items or if there are too many bags that would be difficult to haul, then the bags of litter collected and the large items can be left at a street corner for City collection crews. A call to Casey Eckert with the number of bags or a description of the large item(s) and the exact location would be needed for collection service.

Make a Difference Day: Plano Creeks and Waterways Cleanup. **Saturday, October 24, 2009**, 8:00am to 3:00pm. This day will be devoted to cleaning Plano's creeks, traditionally littered with cigarette butts, plastic bottles, fast-food containers, and many other items. To get involved:

- identify a group of friends or an organization to participate
- identify a creek you'd like to clean (or one can be assigned to you)
- register online at https://forms.plano.gov/live_green/cleanup_differenceday.html
- pick up your packet on Friday, October 16, or Friday, October 23, from 8am to 5pm at the Parkway Service Center, 4200 W. Plano Parkway, 2nd Floor
- do your cleanup on the 24th
- dispose the collected bags of litter in your home, church, school, or organization dumpster
- count and report the number of bags of litter picked up and the number of volunteers to Casey at 972-769-4216 or caseye@plano.gov (if the amount is too large to haul away, leave it at a street corner for City collection crews; in this case BE SURE TO CALL Casey with the location and description)
- complete and FAX the release form to Casey Eckert at 972-769-4219

➤ **City of Plano Municipal Code of Ordinances** – The City of Plano Municipal Code of Ordinances can be viewed and printed online at the following web address: www.plano.gov/City_Hall/cityGovernment/MunicipalCode.

➤ **Continued Community Outreach** - City Council is continually seeking and implementing new ways to better connect with citizens. Through working with homeowners associations, Council receives valuable input concerning issues specific to each development. Quarterly Neighborhood Roundtable meetings also serve as a means to focus on a portion of the City at a time, allowing residents and business owners in a targeted area to share their specific interests and concerns. The Neighborhood Roundtable meetings are advertised on the City web site, in area newspapers, on cable TV, and by email to Crime Watch Area Coordinators. While the meetings are designed to focus on issues involving the targeted district, everyone is welcome to attend and participate.

In addition, a Multicultural Outreach Roundtable (MCOR) has been formed which seeks input and makes recommendations to the City Council on methods, practices, programs, and other means by which the City of Plano can effectively serve the entire community and meet the objectives of local government. The mission of the roundtable is to partner with City Council and the citizens of Plano, encouraging understanding and participation in the government process while meeting the needs and desires of its diverse citizens.

Other areas of outreach that City Council and I recommend include:

- **The Plano Citizens Police Academy**: The purpose of this academy is to educate Plano citizens on the operations & procedures of the Plano Police Department. This is accomplished through a series of lectures and hands-on activities. Further information can be obtained at 972-941-2432 www.plano.gov/departments/police/citizen%20programs/pages/citizen_academy.aspx
- **The Plano Citizens Fire Academy**: The purpose of this academy is to make the citizens of Plano aware of the many services that the Plano Fire Department provides and increase fire and life safety awareness. For further information, please call 972-941-7421 or log on to www.plano.gov/Departments/Fire%20Department/Fire%20and%20Life%20Safety/Pages/CFA.aspx

Additional information on these outreach programs can be found by visiting <http://plano.gov/Outreach/Pages/default.aspx> or by calling (972) 941-7747 for Council roundtable information.

On behalf of the City Council, I would like to again thank you for taking the time to be a part of this Council Roundtable session. We appreciate your participation and realize that it is only through feedback such as yours that we can continue to be the All-America City that attracted so many of us here.

Sincerely,



Phil Dyer
Mayor