



June 17, 2011

Phil Dyer
Mayor

Pat Miner
Mayor Pro Tem

Lissa Smith
Deputy Mayor Pro Tem

Ben Harris
Place 2

André Davidson
Place 3

Jim Duggan
Place 5

Jean Callison
Place 7

Lee Dunlap
Place 8

Bruce D. Glasscock
City Manager

Re: District 3 Neighborhood Roundtable Meeting (May 19, 2011) Response to Issues and Comments

Greetings:

Thank you for your attendance at the District 3 Neighborhood Roundtable meeting held on Thursday, May 19, 2011 at the Plano Sports Authority StarCenter. On behalf of City Council we appreciate you taking the time to attend this meeting to show your interest and involvement in our community. We value your comments and questions and look forward to working with you in maintaining a strong City and excellent quality of life.

During this meeting, City Staff presented an update on the City's budget, a progress report on Plano's Economic Development, information on Community Investment Program (CIP) projects in and around the District 3 area, which included street repairs, improvements and resurfacing projects and a status report on the construction at the Carpenter Park Recreation Center. This response letter will cover information brought forth during the meeting, as well as other information pertinent to the District 3 area.

Parks and Recreation

Frank Beverly Park

Plans are in progress for improvements to Frank Beverly Park. Improvements include the addition of off-street parking on Banner Elk Circle and the addition of a parking lot just north of the existing church parking lot. Improvements will also include drainage improvements, additional sidewalk, irrigation additions and tree planting. Construction is planned to begin in late 2011.

Hoblitzelle Park Improvements

A contract has been awarded for construction of a new athletic field restroom. Work on the new restroom began in May after the spring sports season was over. Fence and sidewalk improvements adjacent to the restroom area are also included in the project. Work is expected to be complete in the fall of 2011.

Prairie Meadow Park

Plans are being prepared for replacement of the 20 year old irrigation system at the park. Installation of the new system is expected to begin in the late fall of 2011.

Russell Creek Park Soccer Support Building

Plano Youth Soccer has proposed a partnership with the City of Plano to build an 11,000 sq. ft. facility at Russell Creek Park to support its soccer programs, park maintenance and park operations. A public comment meeting was conducted on April 13 at Russell Creek Park to gather responses from the adjacent neighborhood and community regarding the proposed project. Plano Youth Soccer's building proposal provides spaces for its program administration and a conference room for

75 people. The project benefits the City with areas for public restrooms, concessions and site-based grounds maintenance equipment. The project budget is \$1.6 million. City participation will be limited to infrastructure, additional parking and staff support. City participation is estimated not to exceed \$320,000. Staff is reviewing the public comments.

Carpenter Park Recreation Center

Renovation and expansion of Carpenter Park Recreation Center is in progress. Expansion includes a 5,000 sq. ft. weight/cardio fitness area and expanded locker rooms. Renovation includes the addition of a gymnastics viewing room for parents, conversion of the existing weight/cardio room into a multipurpose meeting room and general renovation of the entire facility. Construction is expected to be complete in mid-summer 2011. The design accommodates the future addition of a warm water fitness pool when funding to operate and maintain the pool is available.

High Point Tennis Center Shade Shelters

Engineering plans are being prepared for the installation of 14 shade shelters over player bench areas. The shelters will be located adjacent to courts throughout the facility and should be installed by the end of 2011.

Plano Aquatic Center

Plans are being prepared for renovation of the Plano Aquatic Center. Renovation will include improved locker rooms, family changing rooms, improved parent viewing areas, improved lighting, improved classrooms, outdoor water play features and complete replacement of the existing indoor pool. The facility is expected to close in August of this year and reopen in approximately 12 to 14 months. The facility was built in 1978.

Pecan Hollow Golf Course

Renovation of the course including a new cart barn, new greens, new fairways, new irrigation system and a fully functioning driving range is in progress. The new and improved golf course will re-open in late fall of 2011.

Public Safety

Police Department

UCR Part 1 Crime in District 3: May 1, 2010-April 30, 2011

UCR Part 1 Crime Categories	District 3 Offenses	Citywide Offenses	District 3 as Percent of Citywide
Murder	0	3	0.0%
Rape	3	42	7.1%
Robbery	11	142	7.7%
Aggravated Assault	39	195	20%
Burglary	233	1,184	19.7%
Larceny/Theft	537	5,181	10.4%
Motor Vehicle Theft	40	429	9.3%
Total Part 1 Crimes	863	7,176	12%
Population	65,511	261,300	25%

Fire Department

Summary of Incidents in First Due Station areas contained in District 3:

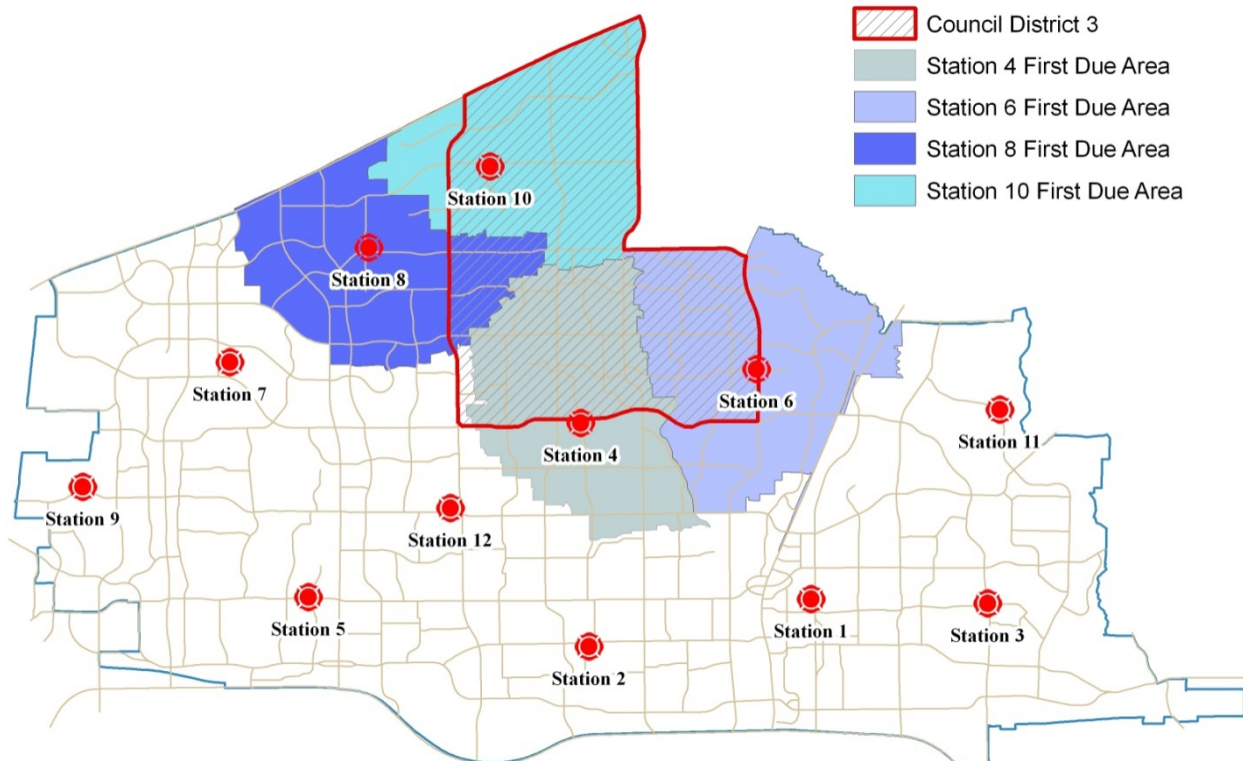
	<u>2010</u>	<u>2011 YTD</u>
Total Calls:	6,393	2,300
Most Frequent Call Type:	EMS	EMS
Busiest Day of the Week:	Friday	Friday
Busiest Time of Day:	5 PM – 7 PM	3 PM – 5 PM

Jan-Dec 2010

Station	Fire	EMS	Hazard	Service Call	Good Intent	FALSE	Special	Total
FD4	47	1,449	98	165	279	160	3	2,201
FD6	42	1,253	46	171	246	93	1	1,852
FD8	25	740	32	101	207	150	0	1,255
FD10	28	647	40	76	137	155	2	1,085
Total	142	4,089	216	513	869	558	6	6,393

January 2011

Station	Fire	EMS	Hazard	Service Call	Good Intent	FALSE	Special	Total
FD4	6	474	32	98	106	69	1	786
FD6	15	418	16	67	75	47	1	639
FD8	7	229	12	53	79	88	0	468
FD10	10	196	9	38	67	87	0	407
Total	38	1,317	69	256	327	291	2	2,300



Planning

The City of Plano is committed to protecting the rights of both neighborhoods and developers when a developer wishes to pursue his interests within the established legal framework of procedures and standards. Historically, the City of Plano has been development-friendly. Residential and non-residential development help fund City streets, water and sewer facilities, parks, police and fire stations, schools and other public improvements that citizens value as important to a good quality of life. However, development-friendly does not equal lower standards or the waiving of requirements. City Council and the Planning and Zoning Commission have adopted very stringent development policies. All projects are subject to the same high standards.

The City of Plano has always sought a balance between the interests of homeowners and the business community. We encourage developers and neighborhoods to openly communicate and seek ways to ensure beneficial and compatible development.

Although state and federal legislation and court precedents define many of the practices in our planning policies and regulations, the Planning Department is committed to keeping all citizens informed of potential development projects within the City. For example, notices for zoning cases are mailed 20 days prior to the first hearing - instead of the 10 days required by state law, and homeowners associations (those registered with the City) within 1500 feet of zoning cases receive written notice by mail. A complete list of all zoning cases, site plans and plats submitted for review are posted on the Planning Department page of the City's web site at www.planoplanning.org

Although not required by state law, applicants for zoning cases in Plano must place a zoning sign on the property notifying the public of the pending zoning action. The City gives a small sign to the applicant for specific use permit requests. For larger tracts of land, the applicant must contract with a sign company to have a large wooden sign erected on the property. All of the signs provide the Planning Department's phone number, (972) 941-7151, so that citizens may call to obtain additional information about the proposed zoning action. Homeowner comments are welcomed and encouraged in the development review process to help the City achieve a well-developed community.

Land Studies, Preliminary Site Plans and/or Final Site Plans

For a list of rezoning requests, site plans, plats and other development-related items that are up for review, please go to <http://pdf.plano.gov/planning/devrev/revlist.pdf>. This list is updated every two weeks.

Vacant and Underused Commercial Buildings

In 2002, the Cities of Carrollton, Richardson, and Plano jointly produced a report entitled "Retail Study of Underperforming and Vacant Retail Areas". This study explored a number of issues relating to the retail industry, the local economy, and the opportunities for improving current conditions. Upon completion of the study, each city had the responsibility of identifying and implementing those recommendations that were most applicable to its needs. The Plano City Council passed amendments to the Zoning Ordinance that allows the conversion of vacant properties from retail to residential uses such as patio homes and town houses. Some retail corners will remain viable for retail uses and will continue to be attractive to retailers who wish to build new stores. The intersection of Parker Road and Custer Road is an example of this, with both Kroger and Home Depot redeveloping corners for new stores. The alternative to these redevelopment efforts may be empty structures that are obsolete for today's retail needs.

Recently approved or pending development projects within District 3:

Project: Custer/121 Addition, Block 1, Lot 8

Applicant: Birkel Custer 121 Partners Ltd.

264 Multifamily Residence-3 units on one lot on 13.9± acres located at the northwest corner of Kathryn Lane and Rowlett Cemetery Road. Zoned Regional Commercial/State Highway 121 Overlay District.

Concept plan denied by P&Z (2/21/11); purpose of plan was to show proposed building locations and related site improvements. This concept plan is associated with Zoning Case 2011-01.

Project: McDermott Pavilion Addition, Block A, Lot 6

Applicant: Quad Cities Properties, LLC

Veterinary clinic on one lot on 1.2± acres located at the southwest corner of Custer Road and Bent Horn Drive. Zoned Retail.

Site plan approved (3/21/11) and landscape plan approved (3/29/11); purpose of plans was to show proposed building layout and related site improvements. Preliminary plat approved (3/21/11); purpose of plat is to show proposed easements necessary for the development. Facade plan approval pending (submitted 2/24/11).

Project: McDermott Square Addition, Block A, Lots 2, 3, 4 & 6

Applicant: McDermott Square, L.P.

Retail on four lots on 6.4± acres located generally at the northeast corner of Independence Parkway and McDermott Road. Zoned Planned Development-400-Retail.

Revised preliminary site plan approved (4/18/11); purpose of plan was to show proposed buildings and related site improvements.

Project: Silver Fern Addition, Block 1, Lot 3

Applicant: Ronald McCutchin Family Partnership, Ltd.

Convenience store with gas pumps on one lot on 1.8± acres located at the northeast corner of McDermott Road and Coit Road. Zoned Planned Development-434-Retail.

Site plan approved (2/18/11) and landscape plan approved (12/21/10); purpose of plans was to show proposed building layout and related site improvements. Preliminary plat approved (12/21/10); purpose of plat is show to show proposed easements necessary for the development. Revised conveyance plat approved (2/21/11); purpose of plat was to subdivide property and dedicate easements.

Project: Thomas Wesley Andrew Elementary School, Block A, Lot 1

Applicant: Plano Independent School District

Public primary school on one lot on 7.6± acres located at the southeast corner of Orchard Hill and Scenic Drive. Zoned Single-Family Residence-7.

Revised site plan approved (4/4/11); purpose of plans was to show proposed building addition and related site modifications.

Zoning Case 2011-01 - Request to rezone 13.9± acres located at the northwest corner of Kathryn Lane and Rowlett Cemetery Road from Regional Commercial to Multifamily Residence-3/State Highway 121 Overlay District. Zoning Case denied by P&Z (2/21/11). This zoning case is affiliated with the concept plan for Custer/121 Addition, Block 1, Lot 8.

Zoning Case 2011-11 - Request for Specific Use Permit for Private Club on 0.7± acre located on the north side of Spring Creek Parkway, 470± feet east of Custer Road. Zoned Retail. Submitted 04/07/11 and pending P&Z consideration on 05/16/11; City Council consideration on 06/13/11.

Neighborhood Revitalization

The Plano Economic Development Board (PEDB) – PEDB has a business recruitment and retention program that offers financial incentives to a wide range of commercial users, including manufacturers and office facilities. Their efforts have contributed to the leasing of new space at Park Boulevard and Preston Road, Plano Parkway and Coit Road, Downtown Plano, and the Research/Technology Crossroads Business Park in southeast Plano.

Small Business Incubator – The City has investigated establishing a small business incubator program in the past. To set up an incubator storefront which would provide office space as well as other services to start-up companies requires a substantial amount of funding, which has not been available. However, the Collin College District's Small Business Development Center provides all of the benefits of an incubator. The Center can help with training, formulating business plans and acquiring loans for small businesses and can be reached at (972) 985-3770.

Revitalization – The City recognizes the need to maintain our older neighborhoods. In order to prevent deterioration in those areas, we schedule infrastructure repair and replacement each year so that streets and utilities are kept in good condition. We also have a proactive code enforcement program through our Property Standards Division. Property Standards works with property owners to keep their homes free of trash and debris, junk vehicles, high grass and weeds, and other property code violations. We believe that code enforcement is very important to maintaining our older neighborhoods, and we try to address problems in their incipient stage - rather than letting them grow into the large areas of deterioration which exist in many other cities.

Grants and Programs Available to Aging Neighborhoods

The City has a housing rehabilitation program in which low-interest loans are made available to families with limited income (for example, a family of four making less than \$53,200 would qualify) to help them repair their home. The amount of repayment required depends on the family's income level. We also operate the Neighborhood Planning Program, where we assign an Urban Planner to work with a neighborhood to develop a work plan to address the neighborhood's issues. Usually the resulting plan includes a partnership identifying projects the City will accomplish, and projects the residents will accomplish, bringing a workable solution to all involved. For more information on these and other programs, please visit www.plano.gov/departments/planning

Property Standards

Property maintenance matters in the City of Plano are inspected by Property Standards Specialists who proactively inspect their assigned areas, as well as respond to citizen concerns received in reference to Public Nuisance Code, Property Maintenance Code and Zoning Ordinance violations on private property. Designated employee districts enable staff to proactively and reactively respond to concerns within their assigned areas. When a concern is received by the Property Standards Department, the call is assigned to a designated Specialist to inspect the property within 48 hours. Callers may choose to remain anonymous; however, if the caller provides their name and telephone number, the Specialist will be able to contact the caller if additional information is needed and will also provide a status update of action(s) taken after the inspection is completed.

Violations are addressed proactively through on-site inspections by Property Standards Specialists within their designated employee district. All concerns reported to the Property Standards Department in person, by telephone, e-mail, or via the Property Standards webpage are inspected by the Specialists to establish whether a violation exists prior to pursuing any other action(s). After corroboration of a violation, parties responsible for maintenance of a property are usually notified to correct noted violations within an established timeframe.

Codes and ordinances regulated by Property Standards include, but are not limited to, parking on unimproved surfaces, junked motor vehicles, low tree limbs and branches, trash and debris, high grass and weeds, open storage of goods, equipment or materials, substandard structures, and fence maintenance. As needed, work schedules are rearranged to address activity that may occur outside regular business hours such as non-permitted garage sales, parking on unimproved surfaces, overcrowding and home occupation activities that do not comply with related zoning regulations.

Property Standards staff also administers the City's Rental Registration and Inspection Program. On an annual basis, staff registers and systematically inspects all multi-family housing developments that are five (5) years old and older with five (5) or more dwelling units. All exterior grounds, common areas and a relative sampling of vacant and occupied interior units are inspected. These inspections focus on life safety matters including such items such as defective window and door hardware, obstructed egress, inadequate and/or inoperable smoke alarms, faulty plumbing, non-working appliances, faulty electrical systems, defective hand/guard rails, inadequate exterior wall covering, lack of weatherproofing, and flawed walkways.

Absentee Landlords – Due process is exercised in the regulation of all noted violations. Effort is made to contact all responsible parties to communicate noted violations and afford an opportunity for voluntary compliance. If voluntary compliance is not attained or in the event of repeat violations, other enforcement actions may be taken. These actions may include authorizing a city contractor to abate the nuisance at the property owner's expense, filing a lien against the property to recoup the assessed charges, issuing a Notice to Appear in Municipal Court, attaining civil penalty judgments, etc.

Single Family Occupancy Standards – Federal law, through the Fair Housing Amendments Act passed by Congress in 1988, prohibits a municipality from regulating the number of people living at a residence based on familial status. The number of persons living in one residence may be regulated on available habitable space, but the restriction cannot be based on the relationship or health status of the persons at the residence. Occupancy limitations are enacted to protect health and safety by preventing overcrowding of a dwelling, not to impermissibly restrict or limit the family composition of dwellings. Maximum occupancy restrictions cap the number of occupants per dwelling, typically in relation to the available habitable floor space and/or the number and type of rooms.

The City of Plano regulates occupancy limitations based on criteria established in the International Property Maintenance Code (IPMC). The IPMC is a model code adopted by many jurisdictions to govern the continued maintenance and occupancy of existing structures and premises to ensure public health, safety and welfare. Regulation of adequate habitable space, light and ventilation requirements sets provisions for privacy, safety and protections against overcrowding conditions. For example, bedrooms occupied by one person must have at least 70 square feet of floor area and bedrooms occupied by more than one person must have at least 50 square feet of floor area for each occupant. Kitchens and other spaces such as hallways, bathrooms, closets, utility rooms, storage and similar areas are not considered habitable spaces and shall not be used for sleeping purposes or included in available habitable space calculations.

Property Standards views code education and awareness as vital components to our desired effectiveness. Deliberate efforts are made to educate our citizenry regarding rules and regulations that govern public nuisance and property maintenance matters. Educational materials regarding code requirements and ordinance regulations are disseminated through the distribution of brochures, water utility bill inserts and speaking at Neighborhood Association meetings and other community forums and functions. Additionally, governing rules and regulations are periodically reviewed for their appropriateness to the health, safety and welfare of our community. The desires and input of citizens are considered during these reviews.

The Property Standards Department has two (2) locations within the City of Plano. Our main office is located at the Municipal Center, 1520 Avenue K, Ste. 200, Plano, TX 75074 and addresses city wide substandard structure concerns and property maintenance concerns at all properties east of Custer Road. Our satellite office is located at the Joint Use Facility, 7501-A Independence Pkwy, Plano, TX 75025 and addresses city wide multi-family development concerns and property maintenance concerns at all properties located west of Custer Road. Please contact (972) 941-7124 (Municipal Center location) or (972) 208-8150 (Joint Use

location) or www.plano.gov/prop_stds, should you have any questions or concerns relating to property maintenance in Plano.

Public Works and Engineering

Jerry Cosgrove, Deputy Director of Public Works, presented information and updates on Community Investment Program (CIP) projects and street repairs, improvements and resurfacing in and around the District 3 area. Below are some of the projects that are in progress:

Arterial Work

Custer Road between Spring Creek and SH 121 – Construction currently underway
Independence between Spring Creek and SH 121 – Construction to start late fall
Coit Road between Spring Creek and SH 121 – Construction to start early summer

Screening Wall Panel Replacement

At miscellaneous locations “Thin Wall” screening wall panels will be replaced at various subdivisions in District 3

Water Pump Stations

Stadium Pump Station at 6601 Alma: Two ground storage tanks are currently being painted; the other two will be painted this fall.

Spring Creek Tower at 6405 Dodge Ct. will be painted this fall.

Utility Operations will continue replacing water meters of all sizes for the Fixed Network program, many of which will be located within District 3. We are also planning on executing our Large Valve Replacement program at two locations within District 3: One 18” valve at Coit Rd. and Spring Creek Pkwy., and one 18” at Mission Ridge and Spring Creek Pkwy.

Transportation Engineering

- Completed **off-peak period signal timing** on Coit Road, Independence Pkwy and Custer Road from Legacy Drive to S.H. 121
- Increased the **speed limit** on Hedgcoxe Road from 40 to 45 mph
- **Coit Road @ Hedgcoxe Road: Additional** left-turn lanes for all road approaches. Construction planned to begin in 2012.
- **Legacy Drive @ Coit Road: Additional** left-turn lanes for all four approaches (complete)
- **Spring Creek Pkwy @ Custer Road: Additional** left-turn lanes will be added for all four approaches. (design underway)
- **Spring Creek Pkwy @ Independence Pkwy: Additional** left-turn lanes will be added for all four approaches. (Prem. design underway)
- **Legacy Drive @ Independence Pkwy: Additional** left-turn lanes will be added for all four approaches. (design underway)

- Monitoring the following **school zones** for possible modification:
 1. On **Alma Drive at Baxter** (currently serving: Hedgcoxe Elementary, Rasor Elementary, Hendrick Middle)
 2. On **Baxter at Alma Drive** (currently serving: Hedgcoxe Elementary, Rasor Elementary, Hendrick Middle)
 3. **Coit Road at Stonehaven Drive** (currently serving: Rice Middle)
 4. **Independence Parkway at Benchmark Drive** (currently serving: Schimelpfenig Middle)

Additional information on Traffic Engineering, road construction and Community Investment Projects can also be found at www.plano.gov/departments/engineering/pages/default.aspx

Public Information

To contact City of Plano staff for further information and/or to generally keep abreast of the activities in our City, below is a list of various access methods that are available to you.

Internet

The City's Home Page (www.plano.gov) is your one-stop shop for departmental information, municipal contacts, meeting agendas and overviews of municipal services. Several interactive and eCommerce applications apply, including the ability to pay your water bill online, access interactive map sites, apply for garage sale permits and submit code enforcement concerns.

Plano Television Network

The Emmy® award winning *Plano Television Network* (PTN) offers a wide range of community programming, including City Council and Planning & Zoning meetings broadcast live and via re-broadcast. PTN can be viewed on Time Warner Cable Channel 16 and Verizon FIOS Cable Channels 30 and 31. Information regarding upcoming City activities and events is available through the Plano Television Network found on Time Warner Cable Channel 16 and on Verizon Cable Channel 30, 31 and 32.

E-Update Subscriptions

The City's Home Page offers secure E-mail subscriptions enabling persons to receive E-mail notifications when designated departmental Web pages or other Web information is updated. Also included are emergency notifications and meeting agendas. Simply access www.plano.gov and click on the *E-mail Updates* icon on the lower left side of the page to subscribe.

Water Bill Inserts

Another method the City to inform citizens of community events, activities and resources is through water utility bill inserts. Check your water billing for items of interest, including special events and departmental services information, among others.

Public Library

Information on upcoming City Council Meetings, as well as Planning and Zoning cases, is available at all Plano public libraries.

Franchised Utility Service Complaints

Intergovernmental Relations serves as the liaison between the City and franchised utilities. (Oncor Electric Delivery, Atmos Energy, CoServ Electric and Gas, Verizon, AT&T, and Time Warner Cable.) If you have any unresolved franchised utility related complaints, please e-mail them to Nancy Rodriguez at nancyr@plano.gov, contact her at 972-941-7510, or fill out the franchised utility complaint form at http://plano.gov/Departments/CUS/franchised_utilities/Pages/default.aspx. These unresolved complaints are turned into the respective franchised utility for resolution and monitored until resolved.

Other Topics of Interest

Information from Oncor

Oncor has launched the **Oncor 24 X 7 Outage Information Website** to inform customers of the number of customers without electric service in the Oncor service area. The site is accessed from www.Oncor.com under the heading "Power Restoration". This information will be useful during emergencies and periods when thousands of customers are without service. The link to the site is www.Oncor.com/community/outages

This website provides a System Outage Map and a DFW Outage Map and a Summary by Service Area which provides outage numbers by service area. It also provides restoration update information and press releases to keep the public informed following major power outages due to storms. Additionally you can find information about Oncor's service restoration process, storm safety, frequently asked questions and a section on trees and power outages.

Year-Round, Volunteer Community Cleanup Programs:

Due to the unending migration of litter into our community, City staff relies heavily on volunteer groups and individuals to help keep our roads, creeks, parks, school campuses, and neighborhoods clean and litter free. In reality, our goal, through environmental education efforts, is to *prevent* littering from occurring in the first place.

Community Cleanups give businesses, organizations, families, and individuals the opportunity to make an impact on keeping our City beautiful and improving our local water quality. Individuals or groups can go to www.livegreeninplano.com for more information and to register online (**required**). Once registered, the City of Plano will provide black bags for trash, release forms, etc. (Some pickup sticks will also be provided **for creek cleanups only**). Cleanup materials can be picked up the Friday before the scheduled cleanup at the Parkway Service Center, 4200 W. Plano Parkway, 2nd Floor, 8am to 5:00pm.

Cleanup volunteers are asked to call Autumn Dillon at 972-769.4369 immediately following cleanups with the number of bags of litter collected and the number of volunteers who participated. Completed/signed release forms can be faxed to Autumn's attention at 972-769-4219 or mailed to 4200 W. Plano Parkway, Plano 75093.

Cleanup volunteers are asked to take the bags of collected litter to their home, church, school, or organization's dumpster for disposal. If the group collects large items or if there are too many bags that would be difficult to haul, then the bags of litter collected and the large items can be left at a street corner for City collection crews. A call to Autumn Dillon with the number of bags or a description of the large item(s) and the exact location would be needed for collection service.

City of Plano Municipal Code of Ordinances – The City of Plano Municipal Code of Ordinances can be viewed and/or printed by viewing: www.plano.gov/city_hall/citygovernment/municipalcode

Continued Community Outreach

City Council is continually seeking and implementing new ways to better connect with citizens. Through working with homeowners associations, Council receives valuable input concerning issues specific to each development. *Quarterly Neighborhood Roundtable* meetings also serve as a means to focus on a portion of the City at a time, allowing residents and business owners in a targeted area to share their specific interests and concerns through one-on-one meetings with City Council and municipal staff. *Quarterly Neighborhood Roundtable* meetings are advertised on the City Web site, in area newspapers, on cable TV, by E-Updates and by notification to homeowner association presidents and *Crime Watch* Area Coordinators. While the meetings are designed to focus on issues involving the targeted district, everyone is welcome to attend and participate.

In addition, a *Multicultural Outreach Roundtable* (MCOR) seeks input and makes recommendations to the City Council on methods, practices, programs, and other means by which the City of Plano can effectively serve the entire community and meet the objectives of local government. The mission of the roundtable is to partner with

City Council and the citizens of Plano, encouraging understanding and participation in the government process while meeting the needs and desires of its diverse citizens.

Other areas of outreach that City Council and I recommend include:

The Plano Citizens Police Academy: The purpose of this academy is to educate Plano citizens on the operations & procedures of the Plano Police Department. This is accomplished through a series of lectures and hands-on activities. Further information can be obtained at 972-941-2432 www.plano.gov/departments/police/citizen%20programs/pages/citizen_academy.aspx

The Plano Citizens Fire Academy: The purpose of this academy is to make the citizens of Plano aware of the many services that the Plano Fire Department provides and increase fire and life safety awareness. Further information can be obtained by calling 972-941-7421 or logging on to the website: www.plano.gov/Departments/Fire%20Department/Fire%20and%20Life%20Safety/Pages/CFA.aspx

Additional information on any one of these outreach programs can be found by visiting <http://plano.gov/Outreach/Pages/default.aspx> or by calling (972) 941-7747 for Council roundtable information.

On behalf of the City Council, I would like to again thank you for taking the time to be a part of this Council Roundtable session. We applaud your participation and realize that it is only through feedback such as yours that we can continue to be the All-America City that attracted so many of us here.

Sincerely,



Phil Dyer
Mayor