

FIX plano IT

Plano residents can now request city repairs on the go. Fix it! Plano is a customer response portal that allows residents who see a needed repair to report it and to receive status reports on the progress of the repair.

CALL IT

No fancy phone is needed; any phone will do. Just dial 1 (888) 491-3119 and the machine will prompt you.



TEXT IT

In a meeting or in a rush, just send a text to (617) 500-3111 with the location and description and leave the rest to us.



SNAP IT

Download the free app and use your smart phone to send a pic in a snap.



WEB IT

Go to www.plano.gov/fixit to submit and track your request, and let us fix it.



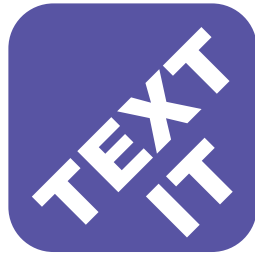
Four ways to fix it in
Plano any time of day.



(888)
491-3119



plano.gov/fixit



(617)
500-3111
Standard message rates apply.



Send a pic
with *FREE* app

Available now at your
favorite **app store!**

