

Dear Plano Residents and Businesses,

There are many convenient ways to make your water utility payments to the City of Plano. Please use any of these methods below.



Cash or Check:

Visit us at City Hall (1520 K Avenue, Suite 120) **or** at our west Plano office (7501 N. Independence Pkwy., Building A – next to Maribelle Davis library)



Bank Draft:

Go to our website to setup bank draft payments
<https://egov.plano.gov/UB/autodraft.aspx>



Credit/Debit Card Online:

Go to our website to make online payments
<https://egov.plano.gov/UB/>



Credit/Debit Card by Phone:

Call us at [972.941.5040](tel:972.941.5040) then follow the voice instructions



Electronic Payment through your Bank:

Visit your bank's online electronic payment services



24 hrs/day...7 days/wk drive thru Kiosk/Drop Box

Visit our kiosk/drop box at City Hall (1520 K Avenue) or the drop box at our west Plano office (in Building A at 7501 N. Independence Pkwy.)

Thank you for using Plano Customer & Utility Services. If you have suggestions about how we can serve you better, please contact us by phone at 972.941.7105 or on our website at <https://egov.plano.gov/UB/feedback.aspx>.

