



Consumer Awareness for your Citizens from NTRCA

Dear Mayor Dyer, :

Given the storms that raged through North Texas last week, I wanted to reach out to you and share information about the North Texas Roofing Contractors Association (NTRCA) so that you can better protect the citizens of your community.

As I am sure you are aware, there is currently no licensing in the state of Texas related to the roofing industry. Anyone can be a roofing contractor. It is the mission of NTRCA to be the premier resource for roofing contractors working and doing business in North Texas. With this mission in mind, NTRCA has set the highest standards in the state of Texas for its membership and works hard to protect property owners from scammers and unscrupulous roofing contractors.

Right now, North Texas is being flooded with roofing contractors from all over the place, and we would like to share information with you that we think would help better arm your citizens with information and suggested questions that they need in order to choose reliable, honest roofing contractors.

Our website is www.ntrca.com and there is an Advice Page on our site for both residential and commercial property owners. On this page, we have a list of questions that we hope people will ask before hiring a roofing contractor.

- Here is the link to [list of recommended questions](#) for use when hiring residential contractors.
- Here is the link to a [list of recommended questions](#) to use when hiring commercial contractors.

We also have two videos on our Advice Page -- one related to hiring residential contractors and the other related to hiring commercial contractors -- these may be of some service as well.

All of our contractor members have to agree to follow a certain list of requirements. These requirements are the strictest in the state:

- They must work for and/or own a business entity in Texas whose primary business is the application, installation and/or repair of roofs.
- They must have pursued this endeavor for at least 2 years in North Texas.
- They must be in good standing with the Better Business Bureau (BBB).
- They must hold and maintain General Liability Insurance.
- They must agree to comply with licensing requirements if enacted by the state of Texas.
- They must follow the [NTRCA Code of Ethics](#).
- All members must be recommended by a current contractor member and by a current associate member.

Consumers can also check out helpful recommendations from the National Roofing Contractors Association: <http://www.nrca.net/consumer/>

If you or any member of your staff has questions, please contact me at 817.480.1060 or send an email to Karen@ntrca.com. If I can't answer your questions, I will do my best to get you the answers you need.

I know you are facing a time of crises and uncertainty, but together we can rebuild North Texas better than before.

Sincerely,

Karen Vermaire Fox
Executive Director
NTRCA
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